

Robocall Mitigation Program Description

Date: April 30, 2025

To: Enforcement Bureau
Federal Communications Commission (FCC)
Subject: Certification and Robocall Mitigation Plan

WorryNot Works IT Services respectfully submits this mitigation program description in compliance with the FCC's Robocall Mitigation Database (RMD) requirements.

1. Provider Overview

WorryNot Works IT Services is a small IT services and VoIP management provider that delivers hosted phone solutions to small businesses. We do not originate voice traffic over our own telephone number blocks or operate our own SIP termination infrastructure. All voice services are facilitated through upstream SIP providers (e.g., Skyetel, Bandwidth.com) that are fully compliant with STIR/SHAKEN and other FCC mandates.

2. Customer Vetting and Monitoring

We operate on a 'Know Your Customer' basis and only serve vetted, contracted small business clients. We do not offer high-volume dialing or outbound call center services. Our internal monitoring systems flag unusual call volumes, durations, or patterns.

3. Technical Mitigation Measures

- SIP accounts are restricted by IP where feasible.
- All endpoints are protected with strong SIP passwords.
- We do not permit automated dialing.
- Per-customer rate limiting is in place (minimum call interval of 3 seconds).
- Call logs are monitored daily for unusual activity.
- Any customer suspected of engaging in illegal robocalling is immediately suspended pending investigation.



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4. STIR/SHAKEN Compliance

We do not implement STIR/SHAKEN directly because we do not originate calls on our own facilities-based network. All outbound calls are signed and authenticated by our upstream providers, who are STIR/SHAKEN-compliant. Therefore, WorryNot Works IT Services qualifies for the exemption under 47 CFR § 64.6304(a)(2).

5. Traceback and Enforcement Cooperation

We are committed to responding fully and within 24 hours to any traceback requests received from the Commission, law enforcement, or the Industry Traceback Consortium. We will take swift action to investigate and mitigate any reported abuse.

6. Certification Statement

I certify under penalty of perjury that the foregoing is true and correct. WorryNot Works IT Services has implemented a robocall mitigation program consistent with 47 CFR § 64.6305(a).

Sincerely,

Azariel Israel
Managing Member
WorryNot Works IT Services



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