

mynetphone, LLC implements strict KYC (Know Your Customer) requirements usually including in person meetings at the primary location the service will be used before any service is initiated. We do not accept any form of automated signups or other ways to quickly spin up accounts without human verification of the identity of the entity creating the account. We engage in detailed discussions with all users about the use cases involved and specifics of how the systems will be used and we actively manage the platform for all users alongside a few trusted and carefully vetted partners with limited abilities for some users to manage more basic routine changes directly. We do not as a rule accept any auto dialer traffic and have not as of this date (20250429) granted any exceptions to this, nor do we expect to in the near future, any such exception would be subject to intense scrutiny to confirm all rules are followed and continual monitoring of compliance and would require us to have access to the dialer platform to view all settings and configuration as part of the ongoing compliance verification. We conduct routine checks on traffic both via random checks and via statistical checks of things like call volume per number, overall call volume, per customer call volume variation, and other metrics to verify all traffic is compliant and allow early intervention to ensure compliance. We manage outbound caller id ensuring all caller ID's are under the control of the entity placing the call or that in the case of call forwarding that the original caller id may be passed, we do not allow arbitrary caller id's to be configured or used by users. We will respond to traceback requests promptly and take all necessary action against parties making unauthorized calls. When any unauthorized use comes to our attention through ongoing monitoring we will take all necessary action to mitigate the activity. We make incoming call screening functionality available to users to identify suspected robo calls.