

Robocall Mitigation Program Description

Company Name: Dialer Giants

FRN: 0036959716

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Business Type: VoIP Reseller (Leasing numbers and allowing customers to bring their own DIDs)

Robocall Mitigation Program Overview:

- STIR/SHAKEN Implementation: No direct implementation on our network, as we are a reseller.
- Upstream Carriers: We work with upstream carriers who implement STIR/SHAKEN, ensuring compliance with 47 CFR § 64.6301(a)(1) and (2).

Mitigation Techniques:

- Customer Vetting: We vet customers to ensure compliance with anti-robocall laws.
- Traffic Monitoring: Active monitoring of traffic to identify and block potential robocallers.
- Traceback Compliance: We fully commit to responding to traceback requests from the Commission, law enforcement, and the industry traceback consortium within 24 hours.
- Illegal Robocall Prevention: We have processes in place to identify and block any illegal robocall traffic that could originate from our service.

Commitment to Compliance:

- Robocall Prohibition: We enforce terms of service that prohibit the use of our service for illegal robocalls.

- Investigation Cooperation: We cooperate fully with investigations into illegal robocall activity and work with the industry traceback consortium.

Verification:

- All necessary certifications and documents are up-to-date and in compliance with FCC regulations.
- We are not subject to any past formal investigations or actions regarding robocall violations.