



Robocall Mitigation Program

Provider Name: 10 Mile Tech

FCC FRN: 0036960557

Provider Role: Non-Gateway Intermediate Provider

STIR/SHAKEN Status: No implementation (handled by voip.ms FRN: 0022699458)

1. Overview

10 Mile Tech is a U.S.-based sole proprietorship that provides VoIP services to local businesses and individuals.

All PSTN connectivity is managed through voip.ms, a STIR/SHAKEN-compliant provider. 10 Mile Tech does not originate calls onto the PSTN or hold telephone numbers directly, qualifying for exemption under **47 CFR § 64.6304(g)**.

10 Mile Tech is a registered reseller of voip.ms and relies on their infrastructure for call origination and termination.

2. Know-Your-Upstream-Provider Procedures

- Verifies upstream providers are FCC-registered and listed in the Robocall Mitigation Database.
 - Confirms STIR/SHAKEN compliance of upstream (voip.ms).
 - Conducts periodic reviews of provider compliance history.
 - Routes all traffic exclusively through voip.ms for centralized accountability.
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3. Robocall Monitoring and Mitigation Measures

- Manual customer vetting prior to activation.
- Ongoing traffic analysis for robocall indicators.
- Immediate service suspension and investigation upon detection of suspicious behavior.
- Reports violations to voip.ms and relevant authorities when appropriate.

4. Traceback Request Compliance

Commits to responding within **24 hours** to all traceback requests from the FCC, law enforcement, and the industry traceback consortium. Responses include call logs and mitigation actions where appropriate.

5. STIR/SHAKEN Delegation

Outbound PSTN traffic is handled entirely by voip.ms, which performs identity authentication per **47 CFR § 64.6302(c)**.

6. Ongoing Commitment

10 Mile Tech remains committed to lawful service delivery, ongoing monitoring, upstream verification, and full traceback cooperation.

7. Affiliations and Reseller Relationship

10 Mile Tech has no affiliates, subsidiaries, or parent companies. However, it is a **registered reseller of voip.ms**, whose infrastructure and STIR/SHAKEN compliance is relied upon for all PSTN traffic.