

Bogotá, D.C., April 24, 2025

Dear Sirs,

Partners Telecom Colombia S.A.S. - En Reorganizacion (hereinafter referred to as PTC) extends its cordial greetings.

PTC is a telecommunications operator that offers its services exclusively within the territory of the Republic of Colombia and does not offer or provide any services directly in the United States of America.

Consequently, PTC has not implemented the STIR/SHAKEN framework. However, PTC has established a comprehensive robocall mitigation program in compliance with the guidelines set forth by the Federal Communications Commission (FCC).

We hereby certify that PTC is committed to:

- Responding promptly to all traceback requests from the FCC, law enforcement agencies, and the industry traceback consortium.
- Cooperating fully with these entities in investigating and stopping any illegal robocallers that use its services to originate calls.
- Subjecting all voice traffic originating on its network to a robust robocall mitigation program.

To conclude, PTC has developed proprietary systems and established a dedicated department focused on detecting, preventing, and mitigating fraudulent traffic. Additionally, we collaborate with our international carriers and employ anti-fraud services and modules to monitor and control International Long Distance (ILD) traffic.

Should you require any further information or clarification, please do not hesitate to contact us.

Sincerely,

PARTNERS TELECOM COLOMBIA S.A.S - EN REORGANIZACIÓN