

eGoldFax Robocall Mitigation Program

Overview

Data Processing Design, Inc., (“DPD”) was founded in 1976. It specializes in faxing solutions under the eGoldFax brand. eGoldFax operates mainly in North America but also in Europe.

The Federal Communications Commission (“FCC”) requires that all voice service providers (“VSPs”) file a certification in the Robocall Mitigation Database to demonstrate use of STIR/SHAKEN and define their Robocall Mitigation Plans (“RMP”).

Fax Call Traffic

The vast majority of our calls are made to fax machines, all of which originate from our internal systems. As such these calls cannot be a robocall of any kind, since they cannot carry human voice.

Voice Call Traffic

While some voice traffic exists, it is not provided as a service to customers but used for internal purposes only. Therefore, the risk of robocalls is effectively zero.

STIR/SHAKEN

eGoldFax uses both TDM & VoIP voice services through relationships with underlying voice providers. The providers themselves comply with applicable laws – including STIR/SHAKEN or other robocall blocking or anti-fraud measures.

Know Your Customer

Our customers are entered into a contractual agreement with DPD. As part of that agreement, customers are required to provide contact information which enables DPD to confirm their identity. DPD’s standard customer agreement includes contractual requirements to comply with applicable laws.