

Robocall Mitigation Program Description

Company Name: ELTA Consulting Group, Corp

FCC Registration Number (FRN): 0035064825

Point of Contact for Robocall Traceback:

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1. Overview

ELTA Consulting Group, Corp is committed to preventing the origination of illegal and unwanted robocalls on its voice network. This plan outlines our practices to ensure compliance with FCC robocall mitigation requirements.

2. Call Verification

We work with upstream voice service providers to ensure that calls are verified through STIR/SHAKEN protocols where applicable. Any anomalies in call attestation are flagged and escalated.

3. Robocall Analytics and Blocking

Our systems monitor call traffic for:

- High-volume patterns
- Repetitive or abnormal destination patterns
- Suspicious caller IDs

We block or limit any traffic that exhibits characteristics of illegal robocalls.

4. Traceback Cooperation

ELTA Consulting Group, Corp fully cooperates with the Industry Traceback Group (ITG) and promptly responds to all traceback requests from authorized enforcement agencies.

5. Employee Training

Staff involved in telecommunication processes are trained in robocall mitigation techniques and follow standard protocols for identifying and addressing robocall risks.

6. Ongoing Compliance

We regularly review and refine our robocall mitigation program to align with FCC standards and best practices, ensuring continuous compliance and network integrity.