

Robocall Mitigation Plan

Company Name: WeConnect Communications LLC

Date: 1/1/25

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FCC 499 Filer ID:

1. Company Overview

Our company is a Managed Service Provider (MSP) that delivers VoIP phone systems and communication support to business clients. We operate as a reseller and integrator of voice services using upstream carriers, rather than originating voice calls from our own switching infrastructure.

2. Role in the Call Chain

We act as a non-gateway, non-originating reseller of VoIP services. Our clients' calls are routed through upstream providers, including SkySwitch and Windstream, who manage call origination and signing responsibilities.

3. STIR/SHAKEN Implementation

Our company provides VoIP phone systems and related managed services. However, we do not directly originate calls from our own switching infrastructure. Instead, we partner with upstream Voice Service Providers (VSPs), specifically SkySwitch and Windstream, to facilitate voice traffic.

Both SkySwitch and Windstream are STIR/SHAKEN-enabled providers who sign outbound calls in accordance with FCC requirements. All outbound calls from our clients are routed through these providers, who apply caller ID authentication and attestation as part of the STIR/SHAKEN framework.

At this time, we do not require our own STIR/SHAKEN certification, as we rely on the trusted call-signing infrastructure of our upstream providers. We continue to work closely

with our VSPs to ensure ongoing compliance with FCC robocall mitigation requirements and to support transparency and trust in voice communications.

4. Robocall Mitigation Practices

Although we do not originate calls directly, we take proactive measures to prevent illegal robocalling through the following practices:

- All clients must agree to Acceptable Use Policies prohibiting illegal robocall activity.
- We monitor client usage patterns for abnormal calling behavior or volume spikes.
- We respond quickly to traceback requests or complaints from upstream providers, industry traceback groups, or the FCC.

5. Certification

We certify that the information in this Robocall Mitigation Plan is accurate and reflects the steps we are taking to prevent the origination of illegal robocalls.

Authorized Representative

Signature: *Joseph Cordeiro*

Name: Joseph Cordeiro

Title: Owner / Partner

Date: 01/01/2025