

Robocall Mitigation Program Description for Attention, LLC

1. CONTRACT REQUIREMENT

Attention, LLC strictly prohibits the origination of illegal robocalls over its network. All customer agreements include clear language defining this prohibition and outline enforcement measures, including immediate service termination without prior notice. Upon detection of illegal traffic, Attention, LLC reserves the right to share relevant data with law enforcement and industry partners, as required by regulatory authorities.

2. CUSTOMER DISCLOSURES AND CONFIRMATION

All customers are required to provide complete and accurate information about their business, including physical address, contact personnel, business formation documents, and federal tax identification number. Attention, LLC performs thorough verification of this information prior to service activation, ensuring full transparency and accountability for all traffic originating on our network.

3. MONITORING AND TRACEBACK

Attention, LLC actively monitors network traffic to detect patterns indicative of potential robocall activity. When such activity is flagged, we promptly investigate and verify whether the traffic is legally permitted (e.g., political campaigns, nonprofit outreach, or opt-in communications). We respond immediately to traceback requests and require customers to cooperate fully, including providing detailed explanations and taking corrective actions when necessary.

4. FOREIGN SOURCES OF TRAFFIC

For customers located outside the United States, Attention, LLC applies enhanced verification procedures to ensure compliance with our robocall

mitigation requirements. International clients must submit complete documentation and pass our internal screening process before being granted access to outbound calling services.

5. ROBOCALL MITIGATION DATABASE

All wholesale voice customers must be properly registered with the FCC's Robocall Mitigation Database. Customers who are not listed or who fail to maintain an active registration will be denied access to Attention, LLC's services.

6. CALL BLOCKING

Attention, LLC enforces proactive call-blocking measures to prevent illegal robocall traffic from being transmitted through its network. We block calls originating from known high-risk or fraudulent sources and regularly update our filters to reflect the latest threat intelligence.

7. LAW ENFORCEMENT COOPERATION

Attention, LLC fully cooperates with federal and state law enforcement agencies, the Industry Traceback Group (ITG), and the Federal Communications Commission (FCC). A designated compliance officer is assigned to manage all traceback inquiries and support investigations as needed, ensuring full cooperation and transparency.

Confidentiality Request

None.