

Shabbir Group of Companies – Robocall Mitigation Plan

- To uphold the highest standards of telecommunication integrity, Shabbir Group of Companies has implemented the following Robocall Mitigation Plan to prevent the origination of illegal robocall traffic across our network. These policies are binding for all existing and prospective customers:

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- **1. Contractual Obligations**
All service agreements strictly prohibit the transmission of illegal robocalls via Shabbir Group's infrastructure. Each contract outlines specific traffic quality metrics such as ASR, LCD, and other relevant KPIs. Violation of these terms may result in immediate suspension or termination without prior notice. If Shabbir Group detects unlawful traffic, customer confidentiality is forfeited, and all relevant data will be shared with regulatory authorities and trusted industry partners.

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- **2. Customer Onboarding & Verification**
Before activating services, all customers must submit detailed business information including:

- Registered business address
- Contact persons and points of escalation
- Country and state of incorporation
- Federal tax identification or valid international business credentials
- A complete description of their services and target clientele
- Shabbir Group rigorously verifies all information and ensures a thorough understanding of each customer's traffic profile and use case before activation.

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- **3. Active Monitoring & Traceback Cooperation**
Our network is actively monitored for anomalies or traffic that suggests robocall activity. Upon detection, we:
- Immediately investigate the traffic
- Validate its legitimacy (e.g., opt-in campaigns, legal alerts, nonprofit messages)

- **Respond to traceback requests without delay**
- **Demand specific explanations and swift remediation from involved customers**
- **Non-compliance or repeated violations trigger enforcement actions, up to and including permanent disconnection.**

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- **4. Public Policy Disclosure & Notifications**
This Robocall Mitigation Plan is publicly posted on our official website. All clients receive direct communication of this policy, and we maintain documented records of each notification.

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- **5. Oversight of International Customers**
Shabbir Group serves a diverse customer base, including international clients. We implement strict onboarding procedures for all non-domestic customers, verifying every detail before granting access to calling services. Enhanced scrutiny is applied to ensure full adherence to our robocall mitigation standards.

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- **6. Robocall Mitigation Database Compliance**
Effective August 28, 2021, Shabbir Group mandates that all wholesale customers be registered with the FCC Robocall Mitigation Database. Customers who fail to comply are denied access to our network.

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- **7. Call Blocking Protocols**
We actively block known sources of illegal robocalls and apply destination-based blocking where necessary to support our mitigation strategy.

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- **8. Regulatory & Industry Collaboration**
Shabbir Group of Companies fully cooperates with law enforcement agencies, the FCC, traceback consortiums, and recognized industry bodies. A designated compliance officer manages all traceback requests and coordinates with investigative authorities to ensure rapid response and full transparency
- **SIP calls with STIR/SHAKEN tokens and verifies inbound signed calls from other carriers, providing end-to-end authentication.**

- We do **not originate any voice traffic over non-IP networks**, and all calls are either SIP-originated or SIP-terminated.
- We are registered in the STI-GA (Secure Telephone Identity Governance Authority) and possess valid SPC tokens, allowing us to sign calls per the standard.

Therefore, as a **fully STIR/SHAKEN-compliant IP-based provider**, we are **exempt from filing a robocall mitigation program** in the Robocall Mitigation Database under the FCC rules stated above.

If additional information is required, we are prepared to disclose our STIR/SHAKEN implementation documentation and verification logs.

Let me know your exact scenario (e.g., are you a VoIP provider, intermediate carrier, or have legacy TDM systems?), and I can tailor this response perfectly to your case.

You said:

rewrite following for Artisan landscappers

ChatGPT said:

Sure—here's a rewritten version of the original statement tailored for **Artisan Landscapers**, assuming they're claiming an exemption from a regulatory compliance requirement (e.g., robocall mitigation) as a non-voice service business:

Exemption Rule and Justification Statement:

Rule Reference: According to the Federal Communications Commission (FCC) regulations under **47 CFR § 64.6305**, only **voice service providers** or **entities engaged in originating or routing voice traffic** over the public switched telephone network (PSTN) are required to comply with robocall mitigation program requirements.

Why the Exemption Applies to Artisan Landscapers: Artisan Landscapers is **not a voice service provider** and **does not originate, route, or terminate voice calls** on the PSTN or any IP-based voice network. As a professional landscaping service company, our use of telecommunications is limited strictly to standard, non-automated business communications (e.g., scheduling calls, customer inquiries).

We do not operate any voice-over-IP (VoIP) infrastructure, do not engage in mass calling or robocall campaigns, and have no role in the transmission or authentication of voice traffic.

Therefore, Artisan Landscapers is **exempt from filing a robocall mitigation program** under **47 CFR § 64.6305**, as we are **not subject to the FCC's robocall compliance obligations** applicable to telecommunications providers.

Should additional clarification be required, we are happy to confirm that our communications infrastructure and operations fall entirely outside the scope of entities regulated under the FCC's robocall mitigation rules.

Let me know if this is going into a specific FCC form or filing, and I can tweak the language accordingly.