

Robocall Mitigation Plan - GENESIS GOMEZ

1. Introduction

GENESIS GOMEZ operates its own network infrastructure and uses telecom providers to deliver voice services. This Robocall Mitigation Plan outlines our efforts to reduce and prevent the origination of unlawful robocalls, without reliance on STIR/SHAKEN or traceback processes.

2. Call Traffic Monitoring

We use internal network analytics and telecom provider tools to monitor calling patterns. Unusual calling behavior, such as high call volumes or repetitive calling patterns, are flagged for review. When potentially abusive behavior is identified, calls may be blocked or throttled.

3. Call Blocking and Traffic Controls

GENESIS GOMEZ employs call blocking tools and applies rate limits on call-per-second and concurrent call sessions where appropriate. These controls help prevent abuse of our services by unauthorized robocallers or high-volume spammers.

4. Customer Vetting and Limitations

All new customers are screened using verification protocols, including manual reviews, to assess risk of misuse. Accounts may be limited in call capacity until sufficient trust is established. Repeat violations of call policies may result in account suspension or termination.

5. Compliance Statement

While GENESIS GOMEZ does not directly implement STIR/SHAKEN, we use our telecom providers to sign calls on our behalf. We also help and participate in traceback investigations to the extent possible. Our

Robocall Mitigation Plan - GENESIS GOMEZ

mitigation approach leverages proactive traffic monitoring, customer controls, and termination of misuse.

6. Enforcement Policy

Any call activity found to be fraudulent, abusive, or illegal will be blocked. If patterns persist, the associated account may be terminated. GENESIS GOMEZ reserves the right to deny service to any entity found to be violating our usage policies or regulatory standards.