

Robocall Mitigation Program Description

Robocall Mitigation Program & STIR/SHAKEN Compliance Statement

Company Name: Horizons Consultants
FCC Registration Number (FRN): 0035472638
Point of Contact: Aqib Tariq, Director
Email: aqib@horizonsconsultants.us
Phone: (251) 910-6076

Business Type:

Interconnected VoIP / IPES Service Provider. Horizons Consultants provides voice services to business customers, including customers who lease DID's or bring their own numbers, utilizing upstream carrier interconnections.

STIR/SHAKEN Implementation

Horizons Consultants is **fully STIR/SHAKEN enabled** and participates in the STIR/SHAKEN framework as a vetted service provider.

- We hold an active **SPC issued by STI-PA**.
 - Calls originated on our network are **signed in accordance with STIR/SHAKEN requirements**, using certificates issued by an approved Certificate Authority.
 - Our implementation complies with **47 CFR § 64.6301(a)(1) and (2)**.
 - STIR/SHAKEN signing is applied based on call origination context and customer validation.
-

Robocall Mitigation Techniques

Horizons Consultants maintains a comprehensive robocall mitigation program, including:

- **Customer Vetting:**
All customers are subject to onboarding reviews to verify identity, business legitimacy, and intended use of services.
 - **Traffic Monitoring:**
Continuous monitoring of call traffic patterns to detect, investigate, and mitigate suspicious or unlawful activity.
 - **Illegal Robocall Prevention:**
Immediate action is taken to block, suspend, or terminate traffic associated with illegal robocalls, spoofing, or abuse.
 - **Traceback Cooperation:**
We fully cooperate with traceback requests from the FCC, law enforcement agencies, and the industry traceback consortium, responding **within 24 hours** or sooner when possible.
-

Commitment to Compliance

- **Robocall Prohibition:**
Our Terms of Service strictly prohibit the use of our network for illegal robocalls, spoofing, or fraudulent activity.
 - **Enforcement & Cooperation:**
We cooperate fully with regulatory authorities and industry partners in investigations related to unlawful calling activity.
 - **Ongoing Compliance:**
Policies, procedures, and controls are reviewed and updated as necessary to maintain compliance with FCC regulations and industry best practices.
-

Verification & Attestation

- All required registrations, certifications, and filings are **current and compliant** with FCC and STI-PA requirements.
- Horizons Consultants has **not** been the subject of any prior FCC, law enforcement, or regulatory enforcement action related to illegal robocalls or STIR/SHAKEN non-compliance.

-