



Robocall Mitigation Plan

Company Name: InNet Connection Incorporated d/b/a InNet Connections

FRN: 0030272017

Date: April 12, 2025

1. Company Information

Legal Entity Name: InNet Connection Incorporated

Services Provided: Internet, VoIP, IPTV, cloud services, hosting, colocation, and cybersecurity.

Operating Region: Puerto Rico

Type of Provider: WISP / VoIP / ISP

2. STIR/SHAKEN Implementation

InNet Connection Incorporated has fully implemented STIR/SHAKEN in its IP-based voice network and verifies caller ID information using industry standards. This helps ensure the integrity and legitimacy of calls originated or passed through our network.

3. Robocall Mitigation Practices

- Know-Your-Customer (KYC): All VoIP customers are onboarded through strict verification processes, including ID validation and usage agreements.
- Traffic Monitoring: We actively monitor call traffic for unusual calling patterns (e.g., high-volume short-duration calls).
- Call Analytics & Blocking: Suspected robocall traffic is flagged or blocked through a third-party analytics provider.
- Customer Reporting Channel: Customers can report suspicious calls via a dedicated hotline or email.
- Immediate Suspension: Services to customers involved in robocall activity are suspended pending further investigation.

4. Traceback Cooperation

InNet Connection Incorporated promptly responds to traceback requests from the USTelecom Industry Traceback Group (ITG), law enforcement agencies, or other authorized parties, typically within 24 hours of receipt.

5. Point of Contact for Mitigation and Traceback

Name: Rhadames O. Alberti

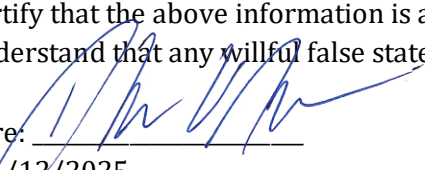
Title: President & CEO

Phone: (787) 965-7733 ext. 103

Email: support@innetpr.com

6. Certifications

- We certify that the above information is accurate and complete.
- We understand that any willful false statement may result in enforcement action.

Signature: 

Date: 04/12/2025