

Robocall Mitigation Program Description

Company Name: Unwired Access, LLC

Address: 740 E US Hwy 24, Woodland Park, CO 80863

FCC Registration Number (FRN): 0036909935

Date: April 11, 2025

STIR/SHAKEN Implementation Status

Unwired Access, LLC has implemented the STIR/SHAKEN authentication framework **through a trusted upstream voice service provider**. All outbound SIP traffic to the public switched telephone network (PSTN) is routed through this upstream provider, who signs calls on our behalf.

While Unwired Access does not perform STIR/SHAKEN signing directly on its own equipment, we have an established technical and contractual relationship with our upstream provider to ensure that all originated calls receive an appropriate attestation level under the STIR/SHAKEN framework. We monitor their compliance to ensure signatures are being correctly applied.

2. Reasonable Steps to Prevent Illegal Robocalls

Unwired Access, LLC takes the following measures to prevent the origination of illegal robocall traffic:

- **Know Your Customer (KYC):** All new customers undergo a thorough identity and usage vetting process before VoIP services are activated. This includes verification of business legitimacy and intended use of phone numbers.
- **Traffic Monitoring:** We monitor call volumes, call durations, destinations, and patterns for anomalous behavior, including high-volume or short-duration traffic indicative of illegal robocall campaigns.
- **Call Analytics & Blocking:** We partner with our upstream provider and analytics platforms to identify and mitigate suspicious traffic and ensure that mitigation measures are applied upstream when necessary.
- **Acceptable Use Policy:** Our service agreement prohibits the use of our platform for auto-dialing, spoofing, or illegal robocall activity. Violations result in immediate service suspension and, if necessary, reporting to relevant authorities.

3. Commitment to Traceback

Unwired Access, LLC fully cooperates with the Industry Traceback Group (ITG), the FCC, and law enforcement agencies to assist in the traceback of suspected illegal robocall traffic. We

respond to traceback requests promptly, typically within 24 hours, and take immediate corrective actions when warranted.

4. Compliance History

Unwired Access, LLC has **not** been subject to any formal enforcement actions, investigations, or notices from the FCC, ITG, or any law enforcement agency regarding robocalling or spoofing within the past 24 months.