

Invoco Telecom LTD
Robocall Mitigation Plan
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Filing Type: No STIR/SHAKEN Implementation

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Statement

Invoco Telecom (“Invoco”) is a UK telecom company servicing end users with hosted telephony and associated end user telecom services. Invoco is dedicated to taking all reasonable measures to prevent the origination of illegal robocall traffic within its network and applications. We are fully committed to ensuring compliance with all relevant federal and state laws, as well as regulations aimed at combating illegal robocall activity.

Description of Robocall Mitigation services

Invoco Telecom utilises DIDWW for U.S. voice call origination and termination within the USA.

Invoco relies on DIDWW network infrastructure to employ the STIR/SHAKEN framework for call termination in the U.S. which includes:

- 1) Assigning full attestation (“A”) to outbound Internet Protocol (“IP”) calls made by Invoco customers using DIDWW phone numbers.**
- 2) Assigning partial attestation (“B”) to outbound IP calls from Invoco customers using non-U.S. / Non DIDWW phone numbers.**

Invoco places its trust in DIDWW stated commitment to implementing necessary measures to prevent malicious traffic from entering its network.

Anti-Robocall Prevention Procedures

- **Traffic Monitoring:** Our automated voice network alert system operates 24/7, monitoring traffic patterns for anomalies such as spikes, elevated call volumes, and irregular customer call behaviour.
- **Acceptable Use Policy (AUP) Compliance:** Invoco enforces a stringent Acceptable Use Policy that explicitly prohibits illegal robocall activity.
- **Call Restrictions:** Calls to high-risk destinations, short-duration bursts, and auto-dialler behaviours are closely monitored and flagged for further review.
- **Immediate Action:** Invoco reserves the right to promptly suspend or terminate any account engaged in suspicious or illegal activities.
- **STIR/SHAKEN Implementation Plan** Invoco is committed to taking the necessary steps to obtain a STIR/SHAKEN certification

Traceback compliance

Invoco pledges to respond promptly—within 24 hours—to all traceback requests issued by the Federal Communications Commission (“FCC”), law enforcement agencies, and the industry traceback consortium. Furthermore, we are dedicated to collaborating with these entities to investigate and eliminate any illegal robocalling activity utilising our services.