

# Robocall Mitigation Plan

**Company Name:** Valley Smart Homes LLC

**FRN:** 0036723674

**Filing Entity Type:** Voice Service Provider (Reseller of SkySwitch Services)

**Date:** September 8, 2025

## Overview

Valley Smart Homes LLC provides interconnected VoIP services to residential and business customers using wholesale carrier services from SkySwitch. Our customers view us as their service provider, and we therefore file this Robocall Mitigation Plan in compliance with the FCC's requirements under the TRACED Act.

We do not operate our own interconnection with the PSTN or perform direct call authentication. Instead, we rely on SkySwitch, our underlying carrier, for STIR/SHAKEN call signing and verification.

## STIR/SHAKEN Implementation Status

We rely on SkySwitch to implement STIR/SHAKEN for all outbound calls that traverse their network.

Our role as a reseller is to ensure that all calls we originate for our customers are routed through SkySwitch, ensuring they receive the benefit of call authentication and attestation.

## Robocall Mitigation Practices

Valley Smart Homes LLC takes the following steps to prevent unlawful robocalling activity on our network:

### 1. Customer Vetting:

- We verify the identity of all customers before providing service (including name, address, and payment method).
- We do not allow anonymous or prepaid sign-ups without verification.

### 2. Traffic Monitoring:

- We monitor customer traffic patterns for suspicious calling activity (e.g., high call volumes, short call durations, sequential dialing patterns).
- If suspicious activity is detected, service is immediately suspended pending investigation.

### 3. Terms of Service Enforcement:

- Our Terms of Service prohibit the use of our platform for unlawful robocalling or spoofing.
- Violations result in immediate suspension and/or termination.

### 4. Complaint Handling:

- We investigate all reports of unlawful robocalling promptly and coordinate with SkySwitch as needed to address any issues.

## **Point of Contact for Enforcement**

**Name:** Riley Fagerland

**Title:** Managing Member

**Company:** Valley Smart Homes LLC

**Email:** sales@valleysmarthomes.com

**Phone:** 509-557-0508

## **Certification**

Valley Smart Homes LLC certifies that we have implemented the above robocall mitigation practices and that all of our traffic is routed through a STIR/SHAKEN-enabled upstream provider (SkySwitch).

We remain committed to cooperating with the FCC and other carriers in the ongoing effort to combat unlawful robocalls.

Signed,

Riley Fagerland

Managing Member

Valley Smart Homes LLC

Date: September 8, 2025