

Robocall Mitigation Plan – All Serve Communications

Company Name: All Serve Communications

Filing Type: No STIR/SHAKEN Implementation

1. Summary of Robocall Mitigation Program

All Serve Communications provides VoIP services to end-users as a reseller using the SkySwitch platform. While we do not operate our own underlying voice network or directly originate calls, we maintain a robust robocall mitigation program in compliance with 47 CFR § 64.6305(a). This includes proactively monitoring traffic patterns, enforcing strict user verification protocols, and terminating suspicious or abusive accounts.

2. Steps to Prevent Origination of Illegal Robocalls

- **Customer Vetting:** All new customers undergo KYC (Know Your Customer) checks including identity verification and business legitimacy reviews prior to activation.
 - **Traffic Monitoring:** We work with our underlying carrier (SkySwitch) to monitor call traffic patterns for spikes, high call volumes, and known robocall indicators.
 - **AUP Compliance:** All Serve enforces an Acceptable Use Policy that prohibits illegal robocall traffic and includes penalties for violations.
 - **Call Restrictions:** High-risk destinations, short-duration bursts, and auto-dialer behavior are monitored and flagged.
 - **Immediate Action:** We reserve the right to suspend or terminate any account suspected of illegal activity.
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3. Traceback Cooperation

All Serve Communications is committed to cooperating fully and within 24 hours with:

- The **FCC**
- **Law enforcement agencies**
- The **Industry Traceback Group (ITG)**

We maintain clear internal procedures to ensure rapid response to traceback requests.

4. STIR/SHAKEN Status

As a reseller of SkySwitch, All Serve Communications does not directly implement the STIR/SHAKEN protocol and does not originate traffic on its own network. Our underlying provider is responsible for STIR/SHAKEN authentication where applicable.