

Robocall Mitigation Plan

Company Information

Company Name: TalkNexus

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STIR/SHAKEN Compliance Statement

TalkNexus operates as a voice service provider and has implemented partial STIR/SHAKEN compliance on its SIP network. For any non-SHAKEN traffic (such as TDM-based calls), TalkNexus has established a robocall mitigation plan to ensure compliance with FCC regulations and to prevent the origination of illegal robocalls.

Robocall Mitigation Practices

- Customer Vetting (KYC - Know Your Customer)
- Call Monitoring & Traffic Analysis
- Traffic Blocking Policies
- Traceback & Law Enforcement Cooperation
- Ongoing Compliance & Industry Participation

Additional Commitments

1. TalkNexus commits to respond within 24 hours to all traceback requests from the Federal Communications

Commission, law enforcement, and the industry traceback consortium. TalkNexus will cooperate with such

entities in investigating and stopping any illegal robocallers from using its services to originate calls.

None of the voice traffic that originates on its network is currently authenticated with STIR/SHAKEN;

instead, all voice traffic that originates on its network is subject to this robocall mitigation program.

2. Using the questionnaire and onboarding procedures, TalkNexus screens all applicants for its services

to determine if they intend to use such services for autodialing from a database of numbers for telemarketing without having received written permission from the called parties. Calls to wireline numbers

for purposes of political campaigning, market research, or polling are deemed legal.

3. TalkNexus will block services to a customer if it determines that the customer is using the services for

illegal robocalling.

4. TalkNexus will only accept traffic for termination from companies that are in the Robocall Mitigation Database.