

Pandora

Robocall Migration Plan Priority

Communications has taken the following steps to avoid originating illegal robocall traffic:

All IP connections to the service must be explicitly defined as authorized to make connections to establish calls.

Each authorized connections have a specific class of restriction applied requiring: Robocall Mitigation:

On outbound calls, Pandora currently acts to prevent Robocalls.

- Pandora and it's providers generally do not allow Invalid caller-id
- Pandora operates call monitoring and alerts to get spam call reports.
- Pandora Customers are generally well-known as individual organizations; including business and contact verification.
- Pandora terms of service allow for immediate termination or call restriction when abuse is detected.

Traceback:

Pandora will respond to any traceback request from the FCC, law enforcement agency, or industry consortiums, and will work to eliminate and block all such calls