

**Scrolltrends LLC**  
Robocall Mitigation Efforts  
12/01/2025

1. Scrolltrends LLC commits to respond within 24 hours to all traceback requests from the Federal Communications Commission, law enforcement and the industry traceback consortium and to cooperate with such entities in investigating and stopping any illegal robocallers from using its services to originate calls.
2. Using the questionnaire and onboarding procedures attached, Scrolltrends LLC screens all applicants for its services to determine if they are intending to use such services for autodialing from a database of numbers for purposes of telemarketing without having received written permission from the called parties. Calls to wireline numbers for purposes of political campaigning, market research or polling are deemed legal.
3. Scrolltrends LLC has no switch and its third party wholesale provider assigns attestation levels for all calls that it originates through the wholesale provider.
4. Scrolltrends LLC will block services to a customer if it determines that the customer is using the services for illegal robocalling.
5. Scrolltrends LLC will only accept traffic for termination from carrier customers (if any) that are in the Robocall Mitigation Database after September 28, 2021.
6. Scrolltrends LLC uses no analytic systems, software or third-party vendors at this time to identify and block illegal robocall traffic. It is not aware of any such systems in use by its wholesale provider.

**Know Your Customer**

Scrolltrends LLC is committed to compliance with the Telephone Customer Protection Act (TCPA), the TRACED Act (Telephone Robocall Abuse Criminal Enforcement and Deterrence) and the rules of the Federal Communications Commission pertaining to the prevention of illegal robocalling, fraudulent calling and other illegal use of its network. To that end, Scrolltrends LLC requires each customer to complete the questionnaire to enable Scrolltrends LLC to properly conduct the necessary due diligence to comply with the law and protect its network.

All submitted information and documents are verified through reputable third-party providers. Background checks are performed on principals to confirm no prior convictions for fraud, theft, dishonesty, or telecommunications-related regulatory enforcement actions.