

Robocall Mitigation Program Description

Company Name: Let's Call Comunicacoes, Lda.

FCC Registration Number (FRN): 0036758837

Business Address: Rua Amorim Girao, Lote 15, Lj.1, 3040-390 Coimbra, Portugal

1. Introduction

Let's Call Comunicacoes, Lda. is a Foreign Voice Service Provider that originates calls to the United States but does not directly terminate them on the U.S. Public Switched Telephone Network (PSTN).

Instead, all calls are routed through an intermediary provider that is responsible for STIR/SHAKEN compliance within the U.S.

2. Compliance with FCC Regulations

As per 47 CFR § 64.6301(c), Let's Call Comunicacoes, Lda. is exempt from directly implementing STIR/SHAKEN since it does not control the final termination of calls within the U.S. However, the company acknowledges its responsibility in preventing illegal robocalls and ensuring that its network does not facilitate fraudulent traffic.

3. Robocall Mitigation Practices

To prevent and mitigate illegal robocalls, Let's Call Comunicacoes, Lda. has implemented the following measures:

- Monitoring outbound traffic patterns to detect anomalies.
- Blocking or restricting high-risk call origins.
- Verifying customer identities before allowing outbound VoIP traffic.
- Maintaining a zero-tolerance policy against customers generating illegal robocalls.

4. Cooperation with Authorities

Let's Call Comunicacoes, Lda. commits to:

- Fully cooperating with traceback requests from the FCC, law enforcement, and the Industry Traceback Group.
- Responding within 24 hours to any official request regarding robocall investigations.

- Taking immediate action if fraudulent activity is detected.

5. Conclusion

Let's Call Comunicacoes, Lda. remains committed to ensuring compliance with FCC regulations and preventing the transmission of illegal robocalls.

We will continuously review and improve our robocall mitigation policies to uphold the integrity of our voice services.