



Robocall Mitigation Plan

Company Name: ADM Technologies Inc

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FCC Registration Number (FRN): 0021577036

1. Purpose & Regulatory Compliance

This **Robocall Mitigation Plan** outlines the measures implemented by ADM Technologies Inc to prevent and combat illegal robocalls. It ensures compliance with the **FCC's STIR/SHAKEN framework** and **robocall mitigation requirements** under **47 CFR § 64.6305**.

Regulatory Compliance Measures:

- **FCC Robocall Mitigation Database:** ADM Technologie Inc has registered and certified its compliance.
 - **STIR/SHAKEN Implementation:** Authentication of caller ID for SIP-based VoIP calls.
 - **TCPA & Do Not Call List Compliance:** Adherence to **Telephone Consumer Protection Act (TCPA)** rules.
 - **Traceback Cooperation:** Participation in **Industry Traceback Group (ITG)** and compliance with traceback requests.
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2. Call Authentication & Mitigation Strategies

A. STIR/SHAKEN Implementation

- **Full STIR/SHAKEN Compliance:** Our company has deployed STIR/SHAKEN call authentication for all SIP-based traffic.
- **Attestation Levels:**
 - **A-Level Attestation:** Calls originating directly from our network and verified as legitimate.
 - **B-Level Attestation:** Calls where we can verify the source but not the caller.
 - **C-Level Attestation:** Calls passed through from an unverified source (minimized where possible).

B. Call Traffic Monitoring & Fraud Prevention

- **Real-Time Call Analytics:** We monitor outgoing call traffic for patterns that indicate possible robocall activity.
- **Automated Traffic Blocking:** Calls flagged as high-risk or failing authentication are blocked.
- **Rate-Limiting Measures:** Calls per second (CPS) and calls per minute (CPM) restrictions to prevent robocall flooding.

C. Customer Screening & Authentication

- **KYC (Know Your Customer) Verification:** All VoIP customers undergo identity verification before account activation.
- **Fraud Prevention Policies:** Restrictions on newly registered accounts and monitoring for suspicious activities.
- **Blacklisting & Whitelisting:** Regularly updated list of high-risk numbers and trusted partners.

D. Call Blocking & Labeling

- **Carrier & Third-Party Integration:** We work with carriers and analytics providers to label and block suspected robocalls.
- **Caller ID Transparency:** Calls are labeled to indicate potential spam, telemarketing, or verified business calls.
- **Opt-Out & Reporting Mechanism:** Customers can report suspected robocalls directly via our service.

3. Reporting & Cooperation with Regulators

A. Traceback & Law Enforcement Cooperation

- **Industry Traceback Group (ITG) Compliance:** Full participation in traceback requests within **24 hours**.
- **FCC & FTC Coordination:** Will report known robocall violations as required.

B. Customer Complaint Handling

- **Dedicated Support Team:** Customers can report unwanted robocalls through [Support Email / Ticketing System].
- **Escalation Process:** Verified complaints trigger internal investigations and potential account suspension.

C. Internal Monitoring & Auditing

- **Quarterly Compliance Audits:** Regular reviews of call authentication and mitigation measures.
 - **Automated Call Logging:** Retaining call data logs for traceback and compliance audits.
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4. Ongoing Improvements & Future Compliance

- **STIR/SHAKEN Expansion:** Extending full compliance across all call types, including non-SIP traffic.
 - **AI-Powered Call Analysis:** Implementation of machine learning to detect and block robocalls more effectively.
 - **Inter-Carrier Collaboration:** Strengthening partnerships with other VoIP providers for industry-wide mitigation.
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5. Certification & Compliance Attestation

We certify that **[Your VoIP Company Name]** has implemented this **Robocall Mitigation Plan** and remains fully compliant with **FCC regulations**. Any violations will be addressed immediately, and we will cooperate with all regulatory authorities.

Authorized Signatory:

Trevor Adams
President
ADM Technologies Inc
03-05-2025