



Robocall Mitigation Program Description

Our organization is committed to preventing illegal robocalls and ensuring compliance with all applicable regulations. Our robocall mitigation program includes the following measures:

1. Blocking Unauthorized and Fraudulent Calls

- **Our system actively detects and blocks illegal robocalls.**
- **Calls that exhibit characteristics of automated or high-volume robocalling are automatically filtered.**

2. Legitimate Call Traffic Only

- **We only facilitate normal, person-to-person calls, including personal, family, and business-related communications (e.g., sales and customer service).**
- **We do not allow any robocalling, telemarketing, or mass unsolicited calls.**

3. Caller ID Protection & Blacklist Enforcement

- **We maintain a strict blacklist of numbers belonging to U.S. government agencies to prevent unauthorized usage as caller ID.**
- **No user or client can use these restricted numbers for outbound calls.**

4. Monitoring & Compliance

- **We continuously monitor traffic to detect and prevent suspicious call patterns.**
- **Any detected violations are investigated, and appropriate actions are taken to maintain compliance.**

Our proactive measures ensure that all calls made through our system comply with regulations while protecting consumers from fraudulent robocalls

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