

Robocall Mitigation Program Description

1. Overview Our Robocall Mitigation Program (RMP) is designed to prevent and reduce the origination of illegal robocalls on our network. This program complies with the Federal Communications Commission (FCC) requirements and is part of our broader effort to enhance voice network security, protect consumers, and maintain the integrity of communications.

2. Commitment to Call Authentication We implement STIR/SHAKEN call authentication technology to verify the legitimacy of calls originating from our network. For any portion of our network that is not STIR/SHAKEN capable, we employ alternative robocall mitigation measures to ensure compliance.

3. Robocall Monitoring and Prevention Measures To mitigate illegal robocalls, our program includes:

- **Traffic Monitoring:** We actively monitor call patterns to detect and analyze suspicious activity, identifying potential robocall sources.
- **Call Analytics and Blocking:** We use analytics and AI-driven solutions to filter and block known or suspected robocall traffic.
- **Customer and Partner Compliance:** We enforce strict policies to ensure that our customers and interconnecting partners comply with legal requirements and industry standards.

4. Investigation and Enforcement Our program includes procedures to investigate and take corrective action against suspected sources of illegal robocalls, including:

- Issuing warnings and requiring remediation from violating customers or partners.
- Suspending or terminating services for repeat offenders.
- Reporting non-compliant entities to relevant authorities.

5. Coordination with Industry and Regulatory Bodies We collaborate with industry stakeholders, regulatory agencies, and law enforcement to share intelligence and improve overall robocall mitigation efforts. We adhere to FCC regulations and participate in industry forums to enhance robocall prevention strategies.

6. Continuous Improvement and Compliance Our program is subject to ongoing evaluation and enhancement to keep pace with emerging threats and regulatory updates. We routinely update our mitigation strategies to ensure compliance with evolving FCC requirements and industry best practices.

7. Filing and Certification As required, we have submitted our Robocall Mitigation Program certification to the FCC's Robocall Mitigation Database, detailing our commitment and efforts to prevent illegal robocall traffic from originating on our network.

8. Contact Information For inquiries or further information regarding our Robocall Mitigation Program, please contact the FRN Registered of this filing.

This program reflects our ongoing dedication to protecting consumers and ensuring a trusted communication environment.