

All inbound and outbound calls are routed through carriers that utilize STIR/SHAKEN technology for call validation. Calls that fail this validation are either marked with a specific caller ID or blocked, depending on the attestation level.

In addition to this, Gravel Hill Holdings has adopted several measures to minimize the risk of unauthorized robocalling originating from our platform:

- All voice servers require SIP registration and authentication with randomly generated credentials.
- Devices are provisioned via HTTPS automatically, and no end-user is provided with direct SIP credentials that could be compromised.
- SIP credentials are periodically refreshed.
- Call rate and channel limitations are enforced to detect and prevent both mass robocalling and toll fraud.
- Outbound caller IDs used by our customers must correspond to numbers they own.
- All customers undergo vetting during the sign-up process to ensure proper use of our services.
- We do not offer wholesale trunking to unknown parties.

Gravel Hill Holdings is committed to promptly addressing any reports of malicious voice activity originating from our platform. Should you need to report any suspicious activity, please email us at hello@gravelhillholdings.com or contact our NOC at 570-213-9515.