

27 February 2025

TO WHOM IT MAY CONCERN

Borwood Robocall Mitigation

Borwood asserts that it completes verification on all calls and the CLI's presented in them when the call is originated. CLIs presented by customer are provided by Borwood for the customers use. Contracts signed by customers preclude any kind of illegal use and misrepresentation of calling line information. Where it is found a call is not compliant with our policies the call is blocked at source.

Borwood monitors traffic generated for any misuse of our network including the use of invalid/restricted or unowned CLIs or disruptive robocall practises. We closely engage with other carriers and networks to restrict and remove troublesome automated diallers.

Borwood will act promptly in the event of any reports of non-compliant activity sourced from our network.

Yours sincerely

Steve Woodhams
Chief Information Officer

Mauritius

listen, think and **deliver**