



February 25, 2025

Robocall Mitigation Plan

Business Information:

ZetoTech, LLC ("ZetoTech")
PO Box 445
East Palestine, Oh 44413
www.zetotech.net

Contact Information:

Phillip Smith, CEO
330-284-3529
Phillip.Smith@ZetoTech.net

Overview

ZetoTech provides technical services and support to local businesses. We specialize in offering fax services. We are a reseller of VOIP services (t.38). The purpose of this Robocall Mitigation Plan is to outline how ZetoTech plans to meet the requirements of meeting the "reasonable steps" general mitigation standard to significantly reduce the carrying, processing, or origination of illegal robocalls.

Know Your Customer (KYC)

Currently, all of ZetoTech's fax clients utilize our other services. When onboarding a new client, we meet with them personally to see how our services can assist them. We also obtain and verify the following information:

- Business Name
- Business Address(es)
- Contact Name(s)
- Contact Email Address(es)
- Contact Phone Number(s)
- Website

Know Your Upstream Provider

ZetoTech has one upstream provider that processes all fax traffic:

ioTRAN Solutions, LLC

16192 Coastal Hwy.

Lewes DE 19958

ioTRAN is registered with the Robocall Mitigation Database and implements STIR/SHAKEN.

Information

ZetoTech will be able to respond fully, within 24 hours, to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping illegal robocallers that use its service to originate, carry, or process illegal robocalls by leveraging the software and assistance of its upstream provider, ioTRAN. Any requests can be sent to info@ZetoTech.net or to the designated contact below:

Phillip Smith, CEO

PO Box 445

East Palatine, OH 44413

330-284-3529

Phillip.Smith@ZetoTech.net

ZetoTech, LLC is not subject to a Commission, law enforcement, or regulatory agency action or investigation due to suspected unlawful robocalling or spoofing.

Changes/Modifications

ZetoTech, LLC will based on the requirements under [47 CFR § 64.6305\(d\)\(5\)](#), [47 CFR § 64.6305\(e\)\(5\)](#), and [47 CFR § 64.6305\(f\)\(5\)](#), update submissions to the Database within 10 business days of any changes.