

Robocall Mitigation Program Description

Four Winds Digital LLC

FCC Registration Number (FRN): 0036691178

Business Address: 16192 Coastal Highway, Lewes, DE 19958

1. Introduction

Four Winds Digital LLC submits this Robocall Mitigation Program Description in accordance with 47 CFR § 64.6305(a) as a Voice Service Provider that does not directly connect to the PSTN. We utilize VoiSo as our VoIP provider, and VoiSo's upstream carrier is responsible for implementing STIR/SHAKEN authentication on our behalf.

While our calls are not directly signed with STIR/SHAKEN by our system, we take significant steps to prevent illegal robocalls and ensure compliance with FCC regulations.

2. Measures to Prevent Illegal Robocalls

Four Winds Digital LLC implements the following mitigation strategies:

Customer Vetting & Compliance:

- We conduct due diligence on all clients before initiating service.
- Clients must provide valid business information before we make calls on their behalf.
- We monitor client behavior to ensure compliance with FCC regulations.

Traffic Monitoring & Anomaly Detection:

- We analyze call traffic patterns to detect potential robocall campaigns.
- High-volume or irregular call patterns trigger further investigation and possible blocking.
- Calls flagged as suspicious may be manually reviewed before further transmission.

Call Blocking & Fraud Prevention:

- Known spam numbers and flagged robocall patterns are blocked.
 - We do not allow the use of invalid or unassigned caller IDs.
 - Calls with spoofed or high-risk numbers are rejected.
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3. Compliance with Traceback Requests

As required under 47 CFR § 64.6305(a)(2), we comply with traceback requests from:

- The FCC
- Law enforcement agencies
- The Industry Traceback Consortium

Four Winds Digital LLC responds to traceback requests within 24 hours and takes necessary actions to prevent further illegal robocall activity if any suspicious behavior is detected.

4. Cooperation with Enforcement Actions

- If any illegal robocalls are found to originate from our system, we take immediate corrective actions, including suspension or termination of the responsible client.
 - We maintain an internal record of suspicious activity and collaborate with regulatory bodies to support enforcement efforts.
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5. Conclusion

Four Winds Digital LLC is committed to mitigating robocalls by:

- Monitoring call traffic
- Blocking illegal activity
- Cooperating with law enforcement and traceback efforts

We will continue enhancing our robocall mitigation strategies in compliance with FCC regulations.