



Vozmia LLC Robocall Mitigation Program Description

1. Company Information

- Company Name:** Vozmia LLC
- FCC Registration Number (FRN):** 0036687861
- Service Provided:** Cloud PBX and Unified Communications Solutions
- STIR/SHAKEN Compliance Status:** Complete Implementation
- Origination and Termination Provider:** VoIP.ms

2. STIR/SHAKEN Implementation and Compliance

Vozmia LLC utilizes the **VitalPBX cloud PBX solution** white-labeled as Vozmia and partners with **VoIP.ms** for call origination and termination services. **VoIP.ms has fully implemented STIR/SHAKEN and robocall prevention measures**, ensuring that all calls originated on Vozmia's network comply with **FCC regulations under 47 CFR § 64.6301(a)(1) and (2)**.

Vozmia has adopted **Option 1: Complete STIR/SHAKEN Implementation**, certifying that:

- All originated calls are authenticated and verified per STIR/SHAKEN standards.
- Vozmia does not originate any calls that lack proper STIR/SHAKEN attestation.
- Any prior certification has not been removed by Commission action.
- Vozmia is not prohibited from filing in the **FCC Robocall Mitigation Database**.

3. Robocall Mitigation Measures

Vozmia takes **reasonable and proactive steps to prevent the origination of illegal robocalls** on its network. These steps include:



A. Traffic Monitoring and Call Analytics

- Vozmia **monitors call traffic patterns** in real-time to identify unusual spikes, high-volume short-duration calls, and other characteristics commonly associated with illegal robocalls.
- We **analyze call metadata** for anomalies indicative of robocall activity and take immediate action when such activity is detected.

B. Call Authentication and Validation

- Calls originating from Vozmia's network are authenticated and signed using STIR/SHAKEN protocols.
- Calls that fail authentication may be blocked or flagged as suspicious before termination.

C. Customer Vetting and Compliance

- Vozmia enforces a **strict Know Your Customer (KYC) policy** to verify the legitimacy of all customers before allowing them access to its services.
- Customers suspected of originating illegal robocalls are immediately investigated, and if necessary, their accounts are suspended or terminated.

D. Response to Traceback Requests

- Vozmia commits to **responding fully and within 24 hours** to all traceback requests from the **FCC, law enforcement, and the industry traceback consortium**.
- Vozmia **cooperates with industry partners** to trace and mitigate illegal robocall traffic.

E. Policy Enforcement and Compliance Reviews

- Vozmia **regularly reviews its mitigation policies** and STIR/SHAKEN implementation to ensure compliance with evolving regulations.
- Internal compliance audits are conducted to verify adherence to robocall mitigation measures.



4. Cooperation with Law Enforcement

Vozmia **fully cooperates with the FCC, industry traceback consortiums, and law enforcement agencies** to stop illegal robocallers. If an investigation reveals that a customer is engaged in illegal robocall activity, Vozmia will:

- **Immediately suspend or terminate the account** associated with the activity.
- **Block future call origination from the customer** unless compliance is verified.
- **Provide requested information to enforcement agencies** to assist with investigations.

5. Certification and Compliance Statement

Vozmia certifies that:

- It has **fully implemented the STIR/SHAKEN authentication framework** across its entire network.
- All originated calls comply with **FCC regulations (47 CFR § 64.6301(a)(1) and (2))**.
- It **monitors, mitigates, and enforces compliance measures** to prevent illegal robocall traffic.
- It **responds within 24 hours** to traceback requests from the FCC, law enforcement, and the industry traceback consortium.