

SALAM TALK FZCO

Robocall Mitigation and Traffic Integrity Policy

Corporate Details

Company Name: Salam Talk FZCO

FCC Registrations:

FRN: 0036687325

Robocall Mitigation Database ID: RMD0026795

FCC Form 499 Filer ID: 837435

Robocall Mitigation Plan Statement

This Robocall Mitigation Plan (“RMP”) is submitted by **Salam Talk FZCO (“SalamTalk”)** for inclusion in the Federal Communications Commission (FCC) Robocall Mitigation Database pursuant to 47 CFR § 64.6300–64.6305.

SalamTalk operates as a **non-gateway foreign wholesale voice service provider** facilitating international-originated and U.S. domestic carrier voice traffic that may terminate in the United States and other global destinations.

SalamTalk transmits voice traffic received from vetted international carriers, foreign enterprise customers, and authorized U.S. carrier partners.

SalamTalk does not originate robocall campaigns or autodialed traffic and does not serve as a U.S. gateway provider or the first U.S. point of entry for foreign traffic under 47 CFR § 64.6300.

Traffic Origination Profile

SalamTalk carries wholesale voice traffic from:

- Verified international carriers
- Foreign enterprise customers

- Authorized U.S. carrier partners

Traffic transmitted over the SalamTalk network consists of legitimate business communications. SalamTalk does not knowingly originate or transmit illegal robocalls, spoofed traffic, or unlawful call center traffic.

All customers and upstream partners undergo Know-Your-Customer (KYC) and Know-Your-Upstream verification prior to service activation.

Network Monitoring and Detection

SalamTalk maintains continuous monitoring of signaling and traffic behavior associated with U.S.-terminating calls.

Monitoring capabilities include:

- Detection of anomalous call patterns
- Identification of spoofed or invalid Caller IDs
- Burst traffic and autodial indicators
- Robocall signature analytics
- Automated alert and investigation workflows

Suspicious traffic may be blocked, rate-limited, or suspended pending investigation.

Customer and Service Controls

SalamTalk enforces strict customer governance measures, including:

- Prohibition of customers with robocall or unlawful call center traffic profiles
- Requirement for legitimate business communication traffic patterns
- Validation of authorized Caller ID usage
- Comprehensive KYC onboarding and screening

- Compliance agreement execution
- Reseller legitimacy verification

Do-Not-Originate (DNO) Protection

SalamTalk blocks calls using numbers listed on the FCC Do-Not-Originate registry and other known invalid, spoofed, unallocated, government, or emergency numbering ranges.

High-risk or non-compliant customers are rejected or disconnected. These controls align with FCC foreign provider mitigation expectations.

Upstream Provider Compliance

SalamTalk receives traffic from enterprise customers and wholesale upstream carriers.

Upstream providers must:

- Maintain robocall mitigation programs
- Prohibit illegal robocalls and spoofing
- Comply with FCC requirements
- Cooperate with traceback requests

SalamTalk periodically reviews upstream traffic patterns and may suspend or block non-compliant sources.

Traceback Cooperation

SalamTalk cooperates with traceback requests from:

- U.S. carriers
- USTelecom Industry Traceback Group (ITG)
- Regulatory authorities

SalamTalk commits to:

- Responding within 24 hours where possible
- Providing call detail and routing information
- Identifying upstream traffic sources
- Suspending or terminating violators

Call detail and customer authentication records are retained for a minimum of two (2) years.

STIR/SHAKEN Position

SalamTalk does not originate U.S. domestic numbering resources and therefore does not assign STIR/SHAKEN attestation levels.

Where STIR/SHAKEN authentication is present, SalamTalk relies on the attestation applied by the originating provider.

For traffic lacking STIR/SHAKEN (including international or non-IP traffic), SalamTalk applies:

- Enhanced monitoring
- Caller ID validation
- Do-Not-Originate blocking
- Traceback enforcement

consistent with FCC foreign provider mitigation expectations.

Continuous Mitigation Improvement

SalamTalk continuously strengthens its robocall mitigation program through:

- Traffic trend analysis
- Robocall indicator updates

- Customer and upstream audits
- Industry cooperation
- Regulatory monitoring

Compliance and Update Commitment

SalamTalk commits to:

- Maintaining accurate FCC Robocall Mitigation Database filings
- Updating this RMP within ten (10) business days of material changes
- Annual FCC RMD recertification by March 1

in accordance with 47 CFR § 64.6305.

Officer Certification

I, Ruhaan Hussain, President of Salam Talk FZCO, certify under penalty of perjury that the information contained in this Robocall Mitigation Plan and in the FCC Robocall Mitigation Database filing is true, accurate, and complete to the best of my knowledge.

Salam Talk FZCO has implemented reasonable and effective measures to mitigate illegal robocall traffic in accordance with 47 CFR § 64.6300–64.6305 and commits to ongoing compliance with applicable FCC rules.