

ROBOCALL MITIGATION PLAN

Company: VoIP Fabric B.V.

FCC Registration Number (FRN): 0036686566

VoIP Fabric is an interconnected voice over internet protocol ("VoIP") provider. VoIP Fabric offers VoIP services to businesses (B2B).

VoIP Fabric has, through its partners, implemented STIR/SHAKEN, as included in VoIP Fabric's filing in the Robocall Mitigation Database. In addition to the implementation of STIR/SHAKEN, VoIP Fabric has adopted this robocall mitigation plan to take measures to limit the potential for originating, carrying, or processing unlawful robocalls from or on its network.

All voice traffic that originates from or is carried or processed through our network is subject to the following robocall mitigation policies:

- **Know-Your-Customer (KYC) Process:** VoIP Fabric has implemented a Know-Your-Customer process under which it vets the identity of its VoIP customers as part of the negotiation and onboarding process.
- **Traffic Monitoring & Detection:** VoIP Fabric has implemented monitoring solutions for VoIP traffic originating from invalid or unallocated numbers. Additionally, VoIP Fabric has deployed a system to detect an unusually large number of calls from the same number or an excessive number of short-duration calls. Furthermore, VoIP Fabric has implemented, through its partners, additional call analytics, including STIR/SHAKEN, to identify call patterns indicative of robocalling.
- **Prohibited Activities & Enforcement:** VoIP Fabric's Terms and Conditions explicitly prohibit the transmission of spam, unsolicited traffic, or any other unethical, illegal, punishable, fraudulent, or illicit traffic. If VoIP Fabric determines that a customer is engaging in such activities, including robocalling, VoIP Fabric may take appropriate enforcement actions, including but not limited to issuing a warning, suspending or terminating services immediately, and/or reporting the misconduct to the appropriate authorities.
- **Cooperation with Authorities:** VoIP Fabric requires customers to comply with reasonable information requests from law enforcement agencies and regulatory bodies such as the FCC. VoIP Fabric is committed to full collaboration in investigations aimed at identifying and terminating illegal robocalls originating from its VoIP services. VoIP Fabric will respond to ITG traceback requests within 24 hours.

Robocall Mitigation Database

Designated Contacts for Robocall Mitigation Issues:

Jori Huisman

St.-Pietersberg 47, 3453PK, The Meern, The Netherlands

Phone: +31 (0) 85 1309180

E-Mail: fcc@voipfabric.com

For any inquiries regarding robocall mitigation, please contact the designated representative listed above.