

Robocall Mitigation Policy

Name: International Estimating LLC

Service Provider: Voxbeam

Date: 02/10/2025

1. Purpose

This policy outlines the measures I, International Estimating LLC, will take to ensure that my use of Direct Inward Dialing (DID) numbers complies with Federal Communications Commission (FCC) regulations and prevents illegal robocalls, spoofing, or other fraudulent activities.

2. Scope

This policy applies to all voice services and DID numbers I use through Voxbeam for personal or business communications.

3. Robocall Mitigation Measures

To prevent illegal robocalls and ensure compliance with FCC regulations, I will adhere to the following practices:

Legitimate Use of DIDs

I will only use my DID numbers for lawful and legitimate personal or business communications.

I will not engage in robocalling, spoofing, or any other activity that violates FCC rules or the terms of service with Voxbeam.

Call Authentication (STIR/SHAKEN)

I will ensure that all outgoing calls from my DID numbers comply with STIR/SHAKEN caller ID authentication standards, as implemented by my service provider, Voxbeam.

I will not alter or manipulate caller ID information in any way.

Monitoring Call Activity

I will regularly monitor my call activity to ensure there is no unauthorized or suspicious use of my DID numbers.

If I notice any unusual activity, I will immediately report it to Voxbeam and take steps to secure my account.

Compliance with Voxbeam's Policies

I will comply with Voxbeam's Acceptable Use Policy (AUP) and any other terms of service related to robocall mitigation.

I will not use my DID numbers for auto-dialing, telemarketing, or any other activity that could be classified as robocalling without proper consent and compliance with FCC rules.

Reporting Violations

If I become aware of any illegal robocalling or spoofing activity involving my DID numbers, I will immediately report it to Voxbeam and the appropriate authorities.

I will cooperate fully with investigations into any suspected violations.

4. Compliance with Robocall Mitigation Database

I understand that Voxbeam, as my service provider, is responsible for registering in the FCC's Robocall Mitigation Database.

I will ensure that my use of DID numbers aligns with Voxbeam's robocall mitigation efforts and FCC requirements.

5. Policy Enforcement

I acknowledge that any violation of this policy or FCC regulations may result in the suspension or termination of my DID services by Voxbeam.

I will take full responsibility for ensuring that my use of DID numbers complies with all applicable laws and regulations.

6. Review and Updates

This policy will be reviewed periodically to ensure compliance with FCC regulations and Voxbeam's terms of service. Any updates will be documented and implemented as needed.

Contact Information:

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