

Robocall Mitigation Plan for TaskProz

Robocall Mitigation Plan

1. Company Overview

TaskProz is a foreign VoIP service provider based in Rawalpindi, Pakistan. We offer VoIP solutions to clients, facilitating legitimate communication services. TaskProz does not directly terminate calls on the U.S. PSTN but relies on intermediary carriers to ensure compliance with applicable regulations. TaskProz is committed to adhering to the FCC's requirements for robocall mitigation.

2. Mitigation Practices

TaskProz implements the following practices to prevent illegal robocalls:

- Caller ID authentication is applied when technically feasible to prevent spoofing.
- Call traffic patterns are actively monitored to detect and block illegal robocalls or suspicious activity.
- Customers are required to comply with strict terms of service that prohibit spam, robocalls, and abuse.
- Customer identities are verified during onboarding to prevent unauthorized usage.
- Any detected or reported illegal robocall activity results in the immediate termination of the responsible customer.

3. Commitment to Compliance

TaskProz is committed to fully cooperating with the FCC, law enforcement, and the industry traceback consortium. We respond promptly to traceback requests within 24 hours and take all necessary actions to ensure compliance. Additionally, TaskProz implements measures to prevent unauthorized robocalls and proactively monitors call traffic for any anomalies.

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4. Contact Information for Compliance

For any compliance-related inquiries, please contact:

Name: Muhammad Nauman Younas

Email: nauman@taskproz.com

Phone: +92-333-1234567