

ICC Networks Ltd  
Arena, The Square  
Basing View, Basingstoke  
Hampshire  
RG21 4EB  
United Kingdom

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**To whom it may concern**

**ICC Robocall Mitigation Policy**

ICC Networks are committed to the industry wide effort to tackle scam, and nuisance calls across the telephony network.

We comply with all UK guidance on the handling and blocking of Caller ID to ensure calls are passed with appropriately verified data, in so far as is technically possible. Calls that originate with an International Caller ID are also subject to a number of checks, again as far as technically possible.

We only pass calls to the USA via two carrier partners:

- Magrathea Ltd (RMD0004980)
- Voxbone SA (now Bandwidth) (RMD0003702)

As a UK network we have not implemented STIR/SHAKEN. We do take additional steps to mitigate the risk of robocalls, including requiring all customers to sign a contract which precludes any kind of illegal use of our network.

Spot checks and monitoring are in place to ensure any breaches of our policies are detected promptly and addressed directly with the customers. We work with our carrier partners to identify and restrict robocall traffic and have a rapid response process for any complaints or reports received.

**About ICC Networks Ltd**

ICC Networks is a wholly owned subsidiary of Boom Coms Limited. Boom is a business-business supplier of advanced unified communication services.

For more information, please contact [regulatory@boom.limited](mailto:regulatory@boom.limited)