

Curately AI, Inc. Robocall Mitigation Program

1. Company Overview

Curately AI, Inc. is a technology company that provides AI-powered voice automation solutions, including AI-driven recruiting assistants. Our platform is designed to facilitate compliant, transparent, and consent-based communication with candidates and customers.

2. Commitment to Compliance

Curately AI, Inc. is committed to preventing illegal robocalls and ensuring that all outbound calls comply with the **Telephone Consumer Protection Act (TCPA)**, **FCC regulations**, and **industry best practices**.

3. Call Authentication and STIR/SHAKEN Implementation

- We **fully support the STIR/SHAKEN framework** for call authentication and ensure that all calls originating from our platform include valid attestation.
- We work with **FCC-registered voice service providers** to ensure calls are properly authenticated before termination.
- Calls originating from our platform are signed with **full attestation (A-level)** whenever possible.

4. Robocall Prevention and Monitoring

Curately AI, Inc. employs a **multi-layered robocall mitigation strategy**, including:

- **Caller ID and Reputation Monitoring:** We register our phone numbers with **reputable analytics engines** to prevent mislabeling as spam or fraud.
- **Call Traffic Analysis:** We monitor outbound call patterns to detect and prevent suspicious or high-volume robocall traffic.
- **Opt-in and Opt-out Management:**
 - Calls are only made to individuals who have provided **explicit consent**.
 - We maintain a **Do Not Call (DNC) list** and honor opt-out requests immediately.
 - Consumers can opt-out via voice prompts, SMS, or customer support.

- **AI-Driven Call Compliance:** Our AI voice system adheres to predefined **TCPA-compliant call scripts** and does not engage in **unsolicited marketing calls** or **spam dialing**.

5. Caller Identity Transparency

- Every call includes **accurate caller ID information**, and we do not engage in caller ID spoofing.
- We clearly identify **Curately AI, Inc.** and the purpose of the call at the beginning of each interaction.

6. Compliance Monitoring & Enforcement

- We conduct **regular audits** of call traffic to detect anomalies and prevent abuse.
- Our platform has **built-in safeguards** to prevent unauthorized use of our services for illegal robocalling.
- Employees and customers are **trained on robocall compliance** to ensure adherence to FCC and TCPA regulations.

7. Reporting and Cooperation with Regulators

- We maintain detailed **call logs** and are prepared to provide them upon request to regulatory authorities.
- If illegal robocall activity is detected, we promptly take corrective actions, including **suspending offending accounts** and reporting violations to law enforcement.

Curately AI, Inc. is fully committed to preventing illegal robocalls and complying with all FCC robocall mitigation requirements.