

Tech Striker - Robocall Mitigation Compliance

Tech Striker (the “Company”) is committed to cooperating with the Federal Communications Commission (FCC), law enforcement, and the industry traceback consortium in investigating and stopping any illegal robocallers that use our service to originate or transit calls into the United States and its territories.

STIR/SHAKEN Implementation

The Company has fully implemented the Secure Telephone Identity Revisited (STIR) and Signature-based Handling of Asserted Information Using toKENs (SHAKEN) standards to enhance call authenticity and reduce fraudulent activities. All voice traffic that originates on our network is subject to caller ID verification to ensure its authenticity. Calls with unverified numbers are automatically blocked.

Traceback Cooperation

Tech Striker promptly responds to all traceback requests from the FCC, law enforcement agencies, and the Industry Traceback Group (ITG). Our company ensures full cooperation to identify and stop illegal robocallers. Upon receiving notice of illegal traffic, the Company will block and report such traffic unless determined otherwise through investigation. All findings are reported back to the Enforcement Bureau.

Know Your Customer (KYC)

To ensure the integrity of our network, Tech Striker enforces a strict Know Your Customer (KYC) process. This process includes:

- Verification of customer identity through electronic and manual methods.
- Credit reviews and references from trusted industry members.
- Monitoring customer activity for unusual or suspicious call patterns.
- Limiting capabilities of new accounts until the KYC process is complete.

Robocall Mitigation Practices

The Company uses advanced analytics and tools to detect, investigate, and mitigate robocalling activities. Measures include:

- Screening all calls for invalid numbers, unassigned area codes, and patterns indicative of robocalls.
- Limiting call capacity via call-per-second or concurrent session restrictions.

- Blocking any traffic from customers found in violation of our Terms & Conditions (T&Cs).

Commitment to Compliance

Tech Striker reserves the right to terminate services for any customer involved in illegal robocalling activities. This includes blocking originating or terminating numbers, customer trunks, and relationships as necessary. Our proactive approach ensures the integrity and trustworthiness of our telecommunication services.

Thanks,

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