

Doss Properties Robocall Mitigation Database Plan

1. Introduction

Doss Properties is committed to combating robocalls and ensuring that its communications practices align with the Federal Communications Commission (FCC) requirements. This Robocall Mitigation Database Plan outlines Doss Properties' strategies and processes for mitigating unwanted robocalls, ensuring compliance with FCC regulations, and enhancing the overall user experience. This plan will detail Doss Properties' steps to register in the Robocall Mitigation Database, provide information about its efforts to eliminate robocalls, and continuously improve its practices to protect consumers from such unwanted communications.

2. Objective

The goal of this plan is to demonstrate Doss Properties' compliance with the FCC's requirements for robocall mitigation. By participating in the Robocall Mitigation Database, Doss Properties ensures that its telephone number usage is legitimate, and that any potential robocalls associated with its systems are effectively mitigated.

3. Key Definitions

- **Robocalls:** Automated telephone calls made with pre-recorded voice messages, often used for marketing or political purposes. These calls can be intrusive and, if unsolicited, are considered illegal.
- **STIR/SHAKEN:** A set of technical standards designed to combat illegal robocalls by verifying the identity of callers. Doss Properties will ensure compliance with these standards to improve the trustworthiness of calls made through its network.
- **Robocall Mitigation Database:** A database created by the FCC where entities involved in voice service operations (e.g., providers, callers) are required to register and report their robocall mitigation practices.

4. Robocall Mitigation Measures

Doss Properties employs a multi-layered approach to robocall mitigation. Our efforts include the following:

4.1 STIR/SHAKEN Compliance

Doss Properties has adopted the STIR/SHAKEN framework to authenticate the calls made by its network, ensuring that all legitimate calls are appropriately verified. Doss Properties:

- Has deployed STIR/SHAKEN technology across its systems.
- Regularly tests and updates its STIR/SHAKEN deployment to stay ahead of evolving threats.
- Monitors and tracks any issues related to call verification and works to address them promptly.

4.2 Call Blocking and Labeling

Doss Properties works with major call-blocking and labeling services to reduce the impact of illegal robocalls on its customers. This includes:

- Implementing call blocking technologies that screen and block high-risk calls before they reach end-users.
- Coordinating with third-party services that provide robocall labeling to ensure customers are alerted to potential scam or spam calls.

4.3 Do-Not-Call List Scrubbing

Doss Properties scrubs all telemarketing calls against the National Do-Not-Call Registry to ensure compliance with telemarketing rules. We also regularly update our internal do-not-call lists.

4.4 Caller ID Spoofing Detection

Doss Properties actively works to detect and prevent caller ID spoofing.

5. Robocall Mitigation Database Registration

Doss Properties will register in the FCC's Robocall Mitigation Database and will provide the following details:

- **Provider Information:** Name, contact details, and any relevant corporate identifiers.
- **Mitigation Efforts:** A detailed description of the mitigation techniques in use, including STIR/SHAKEN compliance, call blocking technologies, and other measures.
- **Compliance Status:** A confirmation that Doss Properties complies with all applicable robocall mitigation standards set by the FCC.

We will update this registration as needed to reflect any changes in our mitigation strategies, technologies, or compliance status.

6. Recordkeeping and Reporting

Doss Properties will maintain detailed records of all mitigation efforts and regularly monitor our call patterns to detect potential issues. These records will be kept in accordance with FCC regulations and will be made available upon request for inspection by relevant authorities.

We will also provide periodic reports on the effectiveness of our robocall mitigation measures. These reports will include data on call volumes, blocked calls, customer complaints, and other relevant metrics that demonstrate our ongoing efforts to reduce robocalls.

7. Ongoing Improvement and Collaboration

Doss Properties is committed to the continuous improvement of its robocall mitigation efforts. This includes:

- Regularly reviewing and upgrading our mitigation technologies to stay ahead of new robocall tactics.
- Engaging with industry stakeholders, including other service providers and third-party vendors, to share insights and best practices.
- Monitoring updates to FCC rules and guidelines and adjusting our approach to ensure ongoing compliance.

8. Contact Information

Doss Properties' designated Robocall Mitigation Contact will serve as the point of contact for all inquiries.

Robocall Mitigation Contact:

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