

Date:1/22/2025

To:

Federal Communications Commission (FCC)
Robocall Mitigation Database

Subject: Robocall Mitigation Program Description for Netapse LLC

Dear Sir/Madam,

On behalf of **Netapse**, a registered provider under the Federal Communications Commission's rules with FRN 36564722, we are a **Non-Gateway Intermediate Provider**, hereby submit our robocall mitigation program description pursuant to the requirements of 47 CFR § 64.6305(c) and 47 CFR § 64.6302(c).

1. Certification of STIR/SHAKEN Implementation:

Netapse certifies that it has implemented the STIR/SHAKEN authentication framework across its IP-based voice networks to validate and authenticate caller identification information.

- **Extent of Implementation:** Our network and associated carriers are certified and using STIR/SHAKEN protocols, enabling the authentication of all outbound calls originating on our IP network. Our team ensures all Customer Premise equipment and any carrier responsible for handling the call is in alignment with the highest standards demanded by the Robocall Mitigation Program
- **Exceptions:** No exceptions.

2. Ongoing Commitment to Compliance:

Netapse is committed to continuously enhancing its robocall mitigation practices in compliance with FCC regulations. This includes the following:

- Cooperating fully with the FCC and law enforcement agencies to address robocall-related issues within the stipulated timeframe of a under 24 hr response time.
- Providing ongoing education and support to customers regarding robocall prevention.

3. Contact Information for Robocall Mitigation Inquiries:

For questions or concerns regarding our robocall mitigation efforts, please contact:

- **Name:** Malik Husain
- **Title:** Chief Executive Officer
- **Phone:** 617-921-3247
- **Email:** malik@netapse.com
- **Mailing Address:** 22 Nazneen Cir, Hopkinton MA 01748

4. Certification of Accuracy:

I, **Malik Husain**, in my capacity as **Chief Executive Officer**, certify under penalty of perjury that the information provided in this program description is accurate and complete to the best of my knowledge.

Thank you for your attention to this matter. Should you require any additional information or documentation, please do not hesitate to contact us.

Sincerely,
Malik Husain
CEO, Netapse
Email: malik@netapse.com
Cell: 617-921-3247