

Robocall Mitigation Plan - CallVerge, LLC

Role - Interconnected VOIP Provider

Callverge, LLC, As a newly established voice service provider, has utmost priority to address fully STIR/SHAKEN authentication framework on its entire network, and expects to complete the implementation within 30 days of the submission of this filing.

- Callverge, LLC commits to respond fully and in a timely manner to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping any illegal robocallers that use its service to originate calls.

- Callverge, LLC certifies that it has not been prohibited from filing in the Robocall Mitigation Database

- Callverge, LLC has not been subject to a Commission, law enforcement, or regulatory agency action or investigation due to suspected unlawful robocalling or spoofing and provide information concerning any such actions or investigations

- At no time in the prior two years, has Callverge, LLC (or any entity for which the filing entity shares common ownership, management, directors, or control) been the subject of a formal Commission, law enforcement, or regulatory agency action or investigation with accompanying findings of actual or suspected wrongdoing due to the filing entity transmitting, encouraging, assisting, or otherwise facilitating illegal robocalls or spoofing, nor has Callverge, LLC

- Our Fraud Monitoring Team works round the clock to look for any unusual patterns in customer accounts or illegal misuse of services.

- Callverge, LLC used latest technology to prevent caller-ID spoofing so the customers cannot change their caller-ID in outbound calls originating from our services.

- Callverge, LLC does not allow transmission or relay of pre-recorded messages if it does not mention any kind of business or contact information