



Robocall Mitigation Plan

1. Introduction:

- B3Networks Pte Ltd is a Singapore corporation providing digital telecommunication infrastructure for partners and customers in the cloud communication business.
- We are committed to combating illegal robocalls and ensuring compliance with FCC regulations, including the requirements outlined in the Robocall Mitigation Database.
- This document outlines the measures to identify, prevent, and mitigate illegal robocall traffic on our network.
- We use DIDWW for outbound call termination. The DIDWW numbers, which are used as caller-ID will receive the highest A attestation level.
 - DIDWW Ireland Limited
 - FRN: 0031090475

2. Steps to Avoid Originating Illegal Robocalls

- **Know Your Customer (KYC):** Verify customer identity and business legitimacy, require certification of legal use, and monitor traffic for anomalies like high call volumes or short-duration calls.
- **Upstream Provider Compliance:** Ensure all upstream providers are registered in the FCC's Robocall Mitigation Database and maintain robust mitigation plans.
- **Call Monitoring:** Call patterns monitoring for irregularities, such as high call volumes to specific destinations or short-duration calls.
- **Flagging Abnormalities:** Suspected traffic is flagged for review, and suspicious accounts are subject to immediate investigation.

3. Response to Traceback Requests

- **Designated Contact:** A dedicated team is responsible for responding to traceback requests within 24 hours.
 - **Investigation:** Upon receiving a traceback request, we investigate the traffic and report findings to the requesting entity.
 - **Mitigation:** If illegal traffic is confirmed, we take immediate steps to block or terminate the offending traffic and notify the FCC or other relevant authorities.
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4. Investigation History (Prior Two Years)

As of the date of this filing:

- B3Networks Pte Ltd and any related entities with shared ownership, management, directors, or control **have not been** the subject of any formal FCC, law enforcement, or regulatory agency actions or investigations with findings of actual or suspected wrongdoing related to illegal robocalls, spoofing, or a deficient Robocall Mitigation Database certification or mitigation program.
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5. Conclusion

- We are committed to regulatory compliance and providing a secure communication environment through robust monitoring, enforcement, and cooperation with authorities.