

Statement on the Use of Telephony Services

Company: Global World CC-VoIP LLC

Responsible Person: Idris Kawa / Owner

Position: owner / CEO

1. Introduction

As a reputable and professional company in the field of [Industry], we place the utmost importance on transparent and legal communication with our customers and business partners. This report is intended to clarify that our company **does not conduct robocalls** and exclusively relies on human, personalized customer interactions.

2. Definition of Robocalls

Robocalls are automated phone calls generated by computer systems or artificial intelligence. These calls are made without human intervention and are often used for advertising, surveys, or fraudulent purposes. In many countries, robocalls without prior recipient consent are prohibited or heavily regulated.

3. Our Business Model – No Robocalls

[Your Company Name] strictly adheres to all applicable legal regulations and ethical standards in telecommunications. Our customer communication is based on the following principles:

1. **Human Customer Interaction:** All outgoing calls are exclusively conducted by our trained call center agents or sales representatives.
2. **No Use of Automated Call Systems:** We do **not** use robocall technologies or automated systems to contact customers or business partners.
3. **Transparent Consent:** All calls are made only with prior consent from the recipient and in compliance with data protection regulations (e.g., GDPR).
4. **Respect for Do-Not-Call Lists:** We respect national and international do-not-call registries and do not contact individuals or businesses that have opted out of receiving marketing calls.
5. **Responsible Handling of Customer Data:** The protection of personal data is our top priority. Our telephony services comply with all legal requirements and internal compliance guidelines.

4. Legal Compliance and Ethical Responsibility

Our company complies with the regulations of the **Federal Network Agency (Germany), the FCC (USA), GDPR, and other relevant data protection laws**. We explicitly distance ourselves from any form of unauthorized marketing calls, spam telephony, or misleading communication.

5. Conclusion

We, at [Your Company Name], hereby confirm that we **do not use robocalls** and exclusively rely on legitimate, human, and legally compliant telephony services. Our goal is to establish **long-term business relationships through high-quality customer service, personalized consultations, and transparent communication**.

For further information or inquiries, please feel free to contact us at any time.

Best regards,