

ROBOCALL MITIGATION PROGRAM

DESCRIPTION:

10 January 2025
OnQ Communications Limited
FCC Registration Number: 0036508901
Filing Type: Non-Gateway Intermediate Provider

Overview of Company's Role:

OnQ Communications Limited acts solely as a reseller of Direct Inward Dialing (DID) numbers sourced from DIDWW (didww.com), a service provider based in Ireland. We provide these DID numbers to customers for their own use. Our role is strictly limited to intermediary call routing between our customers and our VOIP service providers, and support billing and technical support. All call traffic, including origination and termination, is handled directly by DIDWW and other VOIP Providers.

Robocall Mitigation Practices:

Since OnQ Communications Limited does not originate voice traffic, we do not implement robocall mitigation practices such as STIR/SHAKEN directly. These responsibilities fall to our Service Providers such as DIDWW, which provides the technical infrastructure, manages call routing, and complies with applicable FCC regulations regarding robocall mitigation. Our specific responsibilities in the relationship with our customers include:

Billing services: We handle the billing for the DID numbers used by our customers.

Customer support: We provide technical support to our customers but are not involved in the voice traffic itself.

Exemption from STIR/SHAKEN Implementation:

- Our Role falls under the Non-gateway Intermediate Providers (**47 CFR § 64.6304(c)**) which states that: "Non-gateway intermediate providers are not required to implement STIR/SHAKEN if they are not the first entry point for calls into the U.S. from foreign providers or if they do not originate calls" OnQ Communications acts as a transient VOIP provider whereby our customers initiate calls and we hand these call over to our VOIP Service Providers.
- Our VOIP network is private and only registered customers with static IP SIP trunks are permitted through our network.
- Our service does not involve the initial authentication of calls, and thus, we do not have the means or obligation to implement STIR/SHAKEN fully.

Commitment to Traceback Requests:

We are committed to cooperating fully with traceback requests from the FCC, law enforcement, and the industry traceback consortium. All voice traffic is logged within our CDR billing platform and should any traceback requests arise, we will happily provide all necessary information within the 24-hour time frame required by FCC regulations.

Yours sincerely,

Name: Quintin Alvares

Title: Director

Date: 10 January 2025