

**We do not do any robo calling on our own account or for other companies.**

We do sell call center software (<https://dialer.ai>) which is capable of robo-calling, but we do not bundle minutes with that service, customers are required to make their own arrangements with their own VoIP telecoms providers. So we are neither a Voice Service Provider, a Gateway Provider or Non-Gateway Intermediate Provider. We have selected Non-Gateway Intermediate Provider for the purposes of submitting the form.

We are filing because our VoIP provider, Voxbeam, will not allow us to make calls to the US / CA in the course of our business without this filing.

In order to demonstrate our call centre systems, we allow our potential customers to make a heavily limited number of calls to their number and those of their colleagues to understand how the system works. I attach an excerpt of the email we send to our potential customers.

*Please find access details below to make a few calls to your number and those of your colleagues to understand how the system works. We recommend you start with the youtube playlist linked to below. **Please don't call the general public in demo mode as the system is locked to our callerID.***

Demo System: <https://autodialer.dialer.ai>

Username:

Password:

We also lock the demo to our own callerID, which is directed back to us so we can quickly detect whether one of our potential customers is phoning the general public against our instructions and so disconnect them, or advise them to only call their own numbers.

Furthermore, we have recently asked for a pre-approved list of numbers that can be called on our demo system, which is usually limited to 5.

In total during 2024, we have made a total of only 957 calls worldwide, with proportion of those to the US /CA