



Callplan

Robocall Mitigation Plan

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Juicytech Ltd Robocalling Mitigation Plan

Please see this form as outline of the steps and Know-Your-Customer practices Juicytech Ltd takes in order to control and eliminate Robocalling and potential abuse traffic on our platform in regards to call termination in the adherence to Stir/Shaken protocol.

Juicytech Ltd is VOIP-powered call center software platform, which provides call analytics and metrics, software integration, and voice features, terminating calls through major network carriers in USA and internationally. Juicytech Ltd sends all traffic to and from the USA through operators who are all Stir / Shaken Compliant - All calls terminating to the USA are signed and verified by our carriers according to the required protocol.

Juicytech Ltd is dedicated to keeping our platform free of Robocalling and abusive calling as outlined here and maintain compliance with any future protocol Within Juicytech Ltd's framework directly, we have an Accounts Approval department which acts as a part of our KYC vetting system and best practices, in order to preemptively stop any illegal robocalling or fraudulent activity. Their work is incorporated as part of our customer support and onboarding process, and all end user data is maintained to facilitate any traceback requests. Juicytech Ltd only supports business-end users.

Juicytech Ltd implements reporting tools and metrics which allow us to track all platform usage and can detect specific suspicious usage or calls from particular end users or numbers and quickly identify and shut down any dubious traffic patterns consistent with robocalls.