

Robocall Mitigation Program Description for Dial Raven LLC

Company Name: Dial Raven LLC

Phone Number: 1-800-203-4125

1. Description of Services

Dial Raven LLC operates as a VoIP reseller using the **3CX platform** in conjunction with **Vox Telesys** as our SIP trunk provider. As a reseller, Dial Raven facilitates VoIP communication services for its customers but does not operate as the originating carrier.

2. Compliance with Vox Telesys' Robocall Mitigation Program

Dial Raven LLC relies on **Vox Telesys** to implement and enforce industry-standard robocall mitigation measures, including:

- **STIR/SHAKEN Implementation:** Vox Telesys applies caller ID authentication to all outbound calls.
- **Traffic Monitoring:** Vox Telesys actively monitors traffic patterns for high-risk or fraudulent activity.
- **Fraud Prevention Tools:** Vox Telesys deploys automated tools to block suspected illegal robocalls.

As a reseller, Dial Raven LLC ensures that all customer traffic routes through Vox Telesys' secure and compliant infrastructure.

3. Customer Vetting Procedures

Dial Raven LLC conducts strict vetting processes during customer onboarding, which include:

- Verifying the legitimacy of the business requesting VoIP services.
 - Obtaining signed agreements that prohibit customers from engaging in illegal robocall activity.
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4. Reporting and Collaboration

Dial Raven LLC is fully committed to collaborating with law enforcement and regulatory agencies to address illegal robocall activity. We:

- Participate in traceback activities initiated by the **Industry Traceback Group (ITG)**.

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- Promptly suspend or terminate customer accounts found to be originating illegal robocalls.
 - Report suspicious activity to Vox Telesys for further investigation.
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5. Confidentiality Request (If Applicable)

Should this filing contain sensitive business information, Dial Raven LLC has submitted a confidentiality request through the FCC's **Electronic Comment Filing System (ECFS)**.

6. Point of Contact

For inquiries regarding this Robocall Mitigation Program Description, please contact:

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Title: Owner

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