

Robocall Mitigation Plan

SEATEL LLC is committed to eliminating illegal Robocall and following FCC rules. As an IT PBX Integrator, SEATEL LLC depends on other providers for various services. This plan details how SEATEL LLC will comply with the FCC's regulations on Robocall mitigation.

Implementation

- ✓ SEATEL complies with the STIR/SHAKEN call authentication framework through Partnership with VOXBEAM. This partnership guarantees that:
- ✓ All outbound calls from each customer's PBX System are attested under the STIR/SHAKEN framework and are validated to verify caller identity and ensures no unknown number spoofing occur. Only the validated customer's caller ID is allowed to originate or make out bound calls whilst all non-validated caller ID are restricted from making outbound calls.

Monitoring and Mitigation, Call Analytics and Compliance

SEATEL takes proactive measures to stop unlawful Robocall from coming from or passing through its PBX Device by doing the following

- ✓ Periodic traffic monitoring:
- ✓ Call patterns monitoring for irregularities,
- ✓ Examining and addressing suspicious activity promptly.
- ✓ Customer Vetting
- ✓ Verifying the identity of new customers and assessing the legitimacy of their intended usage
- ✓ Investigating complaints and taking corrective actions, including termination of services for violators

SEATEL LLC is committed to shielding the public and its clients from the harm that unlawful Robocall can cause by means of strong alliances, adherence to FCC guidelines, and ongoing development, SEATEL LLC guarantees its clients a safe and dependable voice service.

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