



CM3 Building Solutions, Inc. Robocall Mitigation Plan

Compliance with TRACED Act

CM3 Building Solutions, Inc. (the "Company") is committed to cooperating with the Federal Communications Commission (FCC), law enforcement, and the industry traceback consortium in investigating and stopping any illegal robocallers that it learns are using our service to originate calls or transit calls into the United States and territories.

The Company commits to fully responding within 24 hours to all traceback requests from the ITG, the TPTG, the FCC, and law enforcement. The Company shall cooperate with these groups to investigate and stop any illegal robocallers from using the Company's service to carry or process illegal calls. When notified by the FCC's Enforcement Bureau, Company shall block and report identified illegal traffic, and any substantially similar traffic, on an ongoing basis (unless Company's investigation determines that the traffic is not illegal) when Company receives written notice of such traffic from the Enforcement Bureau. If Company determines that the identified traffic is not illegal, Company shall provide the Enforcement Bureau with an explanation as to why Company reasonably concluded that the identified traffic is not illegal, and what steps it took to reach that conclusion.

The Company's provider Sky Switch utilizes a combination of internal tools and third-party solutions to check for Do Not Originate (DNO) numbers. In addition, the Company's provider Sky Switch utilizes a combination of internal tools and third-party solutions to detect invalid phone number formats, area codes and unassigned number blocks. The Company's provider Sky Switch also utilizes data analytics to detect and investigate irregular and unexpected calling patterns, originating number use against customer profiles.

The Company's provider Sky Switch uses data systems for analytics and reviews to identify illegal robocalling in addition to a Know Your Customer (KYC) requirement to access the Company's provider Sky Switch networks. The process includes:

- Monitoring the network to identify suspicious traffic patterns.
- Limiting customers' capacity via call per second and/or concurrent session limits.
- Regularly checking call patterns for possible abusive traffic.
- All new customers are verified with a combination of electronic and manual verification systems, credit reviews, references from trusted industry members, and previous experiences with customer executives and employees. The Company severely limits the capabilities of new accounts until these appropriate processes are complete.



UPSTREAM PROVIDERS

Services and provisioned platforms from PayG dba SkySwitch as the two upstream providers which provide the platform to CM3Building Solutions, Inc. does not own its own infrastructure and has no access to any IP portion of any call.

1. PayG LLC dba SkySwitch Arborcrest 1, 751 Arbor Way
Suite 150
Blue Bell, PA 19422
Phone: 747.777.8100
Email: support@skyswitch.com
2. CoreDial LLC
Arborcrest 1, 751 Arbor Way
Suite 150
Blue Bell, PA 19422
Phone: 215.297.4400
Email: cdsupport@skyswitch.com

STIR/SHAKEN COMPLIANCE

The Company (as a switchless reseller) by its underlying platform provider the company reserves the right to refuse traffic from any party at any time where robocalling or use of originating numbers that are not valid or they are not authorized to use has occurred or is suspected. The Company (as a switchless reseller) by its underlying platform provider is able to block the originating number(s), terminating numbers(s), trunk(s) or customer, including termination of customer relationship to prevent robocalling, invalid originating number or spoofed origination number transiting the Company's networks. As a switchless reseller CM3Building Solutions, Inc. does not own its own network or infrastructure of any kind and therefore has no access to any IP portion of any call and/or a SIP header of any call.

RMD Contact Information:

FCC-RMD@cm3inc.com

WWW.CM3INC.COM

CM3 Building Solutions, Inc.

185 Commerce Drive

Fort Washington, PA 19034

215-322-8400

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Bruce Michelson | Master HVACR Contractor License Number | 19HC00644100
Burglar Alarm Business License Number | 34BX00017100

**P 215 322 8400
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Fort Washington, PA 19034



Business Details:

FCC-RMD@cm3inc.com

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215-322-8400**

Principals:

**Bruce Michelson, President
John Hollister, Executive Vice President**

Parent Companies:

1. **Daikin Applied Americas Inc.
13600 Industrial Park Blvd.
Minneapolis, MN 55441
Owns 100% of CM3 Building Solutions, Inc.**
2. **Daikin Holdings America, Inc.
13600 Industrial Park Blvd.
Minneapolis, MN 55441
Owns 100% of Daikin Applied Americas Inc.**
3. **Daikin Industries, Ltd.
2-4-12 Nakazakinishi KITA-KU
Osaka, Japan
Owns 100% of Daikin Holdings America, Inc.**

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