



HappyCo, Inc
5857 Owens Avenue, Suite 300
Carlsbad, CA 92008

Contact

legal@happy.co

HappyCo, Inc Robocall Mitigation Plan

Pursuant to 47 CFR § 64.6305 the FCC requires all voice service providers ("VSPs") to certify in the Robocall Mitigation Database ("RMD") that they have implemented a Robocall Mitigation Plan ("RMP"). This Robocall Mitigation Plan by HappyCo ("The Registrant") views these terms as reasonable and satisfactory steps to avoid illegal robocalls through its network in accordance with applicable laws and regulations.

Limited Scope

HappyCo's voice services are limited in scope and provide safeguards against possible robocall abuse:

- Calls are only initiated as part of business workflows
- Calls are only initiated to telephone numbers of registered staff members
- Calls cannot be initiated for arbitrary telephone numbers

STIR/SHAKEN Implementation Status

The Registrant certifies that all of the calls that it originates on its network are subject to a robocall mitigation program consistent with 47 CFR § 64.6305(a), which shall include: reasonable steps to avoid originating illegal robocall traffic; a commitment to respond within 24 hours to all traceback requests from the Industry Traceback Group ("ITG") and law enforcement agencies; a commitment to cooperate with those entities in investigating and resolving any illegal robocall activity.

The Registrant further certifies that no prior certification has been removed by Commission action, and it has not been prohibited filing in the RMD.

Traceback Requests / Cooperation with Enforcement Efforts

HappyCo is fully committed to cooperating with all ITG best practices and requests from the FCC and other relevant government agencies. To allow for timely action HappyCo commits to responding within 24 hours of any received traceback request and appropriating the necessary resources.

Customer Vetting Practices

HappyCo customers are validated and vetted business partners. HappyCo verifies the business identity of every customer during the contracting, throughout onboarding, and at time of renewal. Verified data collected includes, but is not limited to: name, physical address, and federal tax identification ("EIN").

Know Your Upstream Provider

HappyCo exercises appropriate diligence with respect to its upstream voice providers. The provider(s) listed are certified in the RMD, demonstrating their compliance with applicable FCC regulations and have full implementation of STIR/SHAKEN protocols. We maintain close and direct communications with them to ensure appropriate compliance and incident response.

Current providers:

- Bandwidth.com (FRN: 0014068183)

Certification

Name: Christopher Beck

Role: Vice President, Engineering

Date: December 20, 2024