

KNOT NETWORKS LLC

18585 Coastal Highway, Unit 10 #333
Rehoboth Beach, Delaware 19971, USA
OCN: 097L | FRN: 0036425734

Robocall Mitigation Plan – 2026

1. Introduction

Knot Networks LLC (“the Provider”) is committed to preventing illegal robocalls from originating on, terminating to, or transiting through its network. This Robocall Mitigation Plan outlines the reasonable steps taken in compliance with 47 C.F.R. § 64.6301 and § 64.6305.

2. STIR/SHAKEN Implementation

The Provider has fully implemented the STIR/SHAKEN authentication framework across its entire IP-based voice network. All calls originated on the Provider’s network are authenticated consistent with FCC rules. A-level attestation is applied where the Provider has a direct authenticated relationship and validated right to use telephone numbers. B-level attestation is applied where appropriate when numbers are not directly assigned but validated. The Provider maintains a valid STI-PA certificate issued by an authorized Certification Authority.

3. Know Your Customer (KYC)

The Provider conducts identity verification of all retail and wholesale customers prior to service activation. Verification includes legal entity name, physical address, responsible contact, tax identification (where applicable), nature of business, and validation of right to use telephone numbers.

4. Know Your Upstream Provider (KYUP)

The Provider accepts traffic only from carriers listed as Active in the FCC Robocall Mitigation Database. Traffic from delisted or non-compliant providers will be suspended or rejected.

5. Traffic Monitoring and NOC Oversight

The Provider maintains a 24x7 Network Operations Center (NOC). Call traffic is continuously monitored for suspicious patterns including high-volume short-duration calls, unallocated number usage, spoofing indicators, and abnormal call behavior. Random A-leg audits are performed to ensure compliance.

6. Do-Not-Originate (DNO) and Blocking

The Provider blocks calls purporting to originate from invalid, unallocated, or Do-Not-Originate numbers consistent with FCC requirements. Suspicious traffic is investigated and mitigated promptly.

7. Traceback Compliance

The Provider commits to respond fully and within 24 hours to all traceback requests from the FCC, law enforcement agencies, and the Industry Traceback Group. Appropriate mitigation actions are taken when illegal activity is identified.

8. Enforcement Policy

Customers found to be transmitting illegal robocalls or spoofed traffic are subject to immediate suspension, investigation, and potential termination of services.

9. Record Retention

The Provider maintains call detail records and compliance documentation consistent with FCC requirements and industry best practices.

10. Contact for Compliance Matters

Hemant Chand President Knot Networks LLC legal@knotnetworks.com (302) 569-9878

Signed:

Hemant Chand
President, Knot Networks LLC

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