

DS Communications Robocall Mitigation Plan

1. *DS Communications* is committed to cooperating with the Federal Communications Commission (FCC), law enforcement, and the industry traceback consortium in investigating and stopping any illegal robocalls that it learns are using our service to originate calls or transit calls into the United States and territories.
2. *DS Communications* has complete STIR/SHAKEN implementation for all outgoing phone calls.
3. *DS Communications* commits respond to all traceback requests from the Commission, law enforcement, and the registered traceback consortium and cooperate with such entities in investigating and stopping any illegal robocallers that use our service to originate calls.

All the voice traffic that originates on our network is subject to the robocall mitigation program described below.

Our Robocall Mitigation Program

We use software provided by BulkVS, Telinta and Flowroute to monitor our outbound voice traffic in real time to prevent the origination of illegal robocalls.

Combining behavioral analytics, caller authentication and verification, our solution features:

- A. Fraud Detection: Detection of high volume robocalling, spoofing and spam call activity.
- B. Subscriber Notification: Caller ID Name override to warn subscribers of suspicious calls.
- C. Call Blocking Support: Accurate identification enabling you to block fraudulent phone calls
- D. Business Number Verification: Register legitimate business numbers to prevent unintentional call blocking.
- E. Caller ID Name Service: Easy integration of Caller ID name lookup service, including robocall mitigation with override to include original caller ID even when call is determined fraudulent.

DS Communications conducts periodic reviews of these procedures and records to ensure compliance.